

The gardens of The Natural History Museum in London are currently hosting an impressive free photographic exhibition that provides a visual record of the state of our planet today.



# EARTH from the air



*Earth from the Air - A Photographic Portrait of Our Planet*, by celebrated French aerial photographer Yann Arthus-Bertrand, is open until April 2004. The exhibition has taken 10 years of research and fieldwork to produce, in which time Arthus-Bertrand has taken over 100,000 shots and clocked up more than 3,000 flying hours, travelling across 100 countries. The images, all aerial photographs, capture the characteristics and patterns of the natural world that can only be seen from a bird's-eye view.

The museum's first outdoor exhibition, *Earth from the Air* includes 150 images – each over two metres across – and a giant walk-on map of the world. The stunning photographs are presented making use of the natural light and open space of The Natural History Museum's east garden.

*Earth from the Air* attracted record crowds and critical acclaim when it was shown in Paris, Copenhagen and other major cities. So far it has been seen by close to 10 million people.

**What:** Earth from the Air – A Photographic Portrait of Our Planet  
**When:** Until April 2004.  
**Where:** Natural History Museum East Garden, Corner Cromwell Road and Exhibition Road, South Kensington, London.  
**Web:** <http://www.nhm.ac.uk/news/items/efla>  
**How much?:** Entry free.

Credit: © Yann Arthus-Bertrand/Impact Photos  
 Website - [www.earthfromtheair.com](http://www.earthfromtheair.com)  
[www.yannarthusbertrand.com](http://www.yannarthusbertrand.com)

## Spotlight on practice managers and receptionists

If you are interested in personal development and would like to go on a course to help you in your job or to improve your job prospects, there are lots of places you can go to. Here is a list of courses run by various companies for Practice Managers and Receptionists. It is not comprehensive and only includes courses that are in the UK, specifically related to dentistry. Some are workshops and lessons, other are distance and e-learning.

As either a Practice Manager or a Receptionist, other skills such as people management and customer services are valuable, and courses at your local further education college will cover them. Have a look in your local yellow pages under 'Further Education'. The British Dental Practice Managers Association suggest looking for courses in Management and the NEBS Management Certificate.

### Denplan Training Courses

Tel 0800 328 3223  
[www.denplan.net](http://www.denplan.net)  
*The People Management Business*  
*The Receptionist*

### Dental Health Education Centre

PO Box 121, Aylesbury,  
 Buckinghamshire HP22 5ZG  
 Tel 0870 264 1562 [www.dhec.co.uk](http://www.dhec.co.uk)  
 ♦ *BTEC in Practice Management*  
 ♦ *BTEC Higher National Diploma in Dental Practice Management*  
 ♦ *BTEC in Dental Reception*

### Dental Resource Company

Osprey House, Primett Road,  
 Stevenage, HERTS SG1 3EE  
 Tel 01438 727206  
[www.dental-resource.co.uk](http://www.dental-resource.co.uk)  
 ♦ *BTEC Higher Professional Diploma in Dental Practice Management*  
 ♦ *BTEC Professional Certificate in Dental Practice Management*  
 ♦ *Foundation qualification for practice managers*  
 ♦ *BTEC Advanced Award in Dental Reception*

### The Management School

Fourways, Holywell Lake,  
 Wellington, Somerset TA21 0EH  
 Tel 01823 672622  
[www.themanagementschool.co.uk](http://www.themanagementschool.co.uk)  
 ♦ *Diploma in Professional Practice Management*

### Radcliffe Medical Press

18 Marcham Road, Abingdon  
 OXON OX14 1AA 01235 528820  
[www.radcliffe-oxford.com](http://www.radcliffe-oxford.com)  
 ♦ *Dental Receptionist Programme*

### smile-on.com

The Lightwell, 12-16 Laystall Street,  
 Clerkenwell, London EC1R 4PF  
 Tel 020 7843 6850  
[www.smile-on.com](http://www.smile-on.com)  
 ♦ *BTEC Higher Award in Dental Practice Management*  
 ♦ *BTEC Advanced Award in Dental Reception*

### smilespecialist.co.uk

Smile Specialist Centre 9/11 Station  
 Rd, Haworth, Keighley,  
 West Yorkshire  
 BD22 8NL Tel 01535 644005  
[www.smilespecialist.co.uk](http://www.smilespecialist.co.uk)  
 ♦ *Practice Manager's Course*

### UMD Professional Ltd

Sutton Business Centre,  
 Restmor Way, Hackbridge Road,  
 Wallington, Surrey  
 SM6 7AH Tel 020 8255 2073  
[www.umdprofessional.co.uk](http://www.umdprofessional.co.uk)  
 ♦ *Introduction to Dental Practice Management*  
 ♦ *Dental Business Management Programme*  
 ♦ *Marketing and Communication for Receptionists*

## Diary

BDHA Annual Scientific Meeting and General Assembly of Members  
**Date:** 28.11.03-29.11.03  
**Venue:** Harrogate International Centre  
**E-mail:** [informofficer@waitrose.com](mailto:informofficer@waitrose.com)

British Dental Receptionists' Association Conference  
**Date:** 22.11.03  
**Venue:** National Exhibition Centre, Birmingham (at Dental Showcase)  
**E-mail:** [sue@bdra.co.uk](mailto:sue@bdra.co.uk)

PCD Roadshows  
**PCD Roadshow Basingstoke, 12.11.03**  
**ARK Education Centre, Basingstoke**  
**PCD Roadshow Bolton, 18.11.03**  
**Reebok Stadium, Bolton**  
**PCD Roadshow Harrogate, 05.02.04**  
**Cedar Court Hotel, Harrogate**  
**E-mail:** [communications@gdc-uk.org](mailto:communications@gdc-uk.org)

## Book review

NVQs for dental nurses by Carole Hollins  
 Blackwell Munksgaard, 235 pages,  
 illustrated paperback £16.50  
 ISBN 1-4051-0528-3

This book has been written to cover the NVQ syllabus and manages to do this superbly well.

The contents pages at the front of the book gives a very clear guide as to what is included in each chapter – very useful when information is needed quickly.

Each chapter begins with a piece which relates it to the specific D units and elements covered and then goes on to provide an in depth breakdown of the subject (eg. Health and Safety, Dental Radiography), using bullet points for clarity.

No time has been wasted on waffle; it is clear and to the point, using diagrams to explain everything from tooth structure through to instrumentation. The activities section at the end of each chapter is very useful and could be used for setting projects and assignments. I particularly like the breakdown of equipment, materials and medications needed for clinical procedures and the nurse's role.

The last two chapters on communication and developing one's own knowledge are a welcome addition to a dental nursing book. These are the D units which, in my opinion, cause the most confusion and dread, but both are handled very well here.

**Sue Wright RDN, BADN East Anglia Regional Coordinator, NVQ tutor/assessor**

