

BDJ Team CPD

CPD questions July 2020

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Article: Clinical governance for the dental team

CPD: ONE HOUR

Clinical governance for the dental team

Iqra Rashid Chowdhary provides a refresher guide on this important topic as restrictions on dental services start to ease.

CPD questions

CPD questions for CPD: one hour are available on the CPD Hub: <https://bit.ly/33upiN9>

guidelines on good record keeping' and the GMC standards on good listening and confidentiality.

Regular team meetings are organised to staff understand their practice's standards and are up-to-date with the new practice protocols and can reflect on them. The dental team should also have with the Local Infection Control Specialist Advisory if needed, in order to support the updating of the infection control policy to respond to COVID-19.

A dental practice risk assessment should be performed and made available to the entire dental team to review and discuss. Risk assessments should be carried out on all members of staff. A team member should be appointed as the practice COVID-19 lead and all members of the dental team should know who this is.

3. Risk management

Practices need to carry out risk management in order to identify and address or mitigate all significant risks to patient and staff safety. It helps to prevent a future fire, collapse and helps the dental team learn from any incidents and to improve the quality of care patients receive, and a culture has been formed, in order to improve clinical times and it is essential that the dental team work together to find solutions if things do not go to plan. In addition, patients need to feel the dental environment is safe and that the necessary precautions have been taken to minimise the risk of transmission of harmful microorganisms such as the Coronavirus.

Methods through which this is achieved include:

- Following the 2013 Department of Health (DH) '1000' guidelines as a vehicle for implementing robust COVID-19 infection prevention and control procedures and following subsequent decontamination, waste management and PPE protocols in line with government advice, for example NICE 'England's'.
- The new '1000' care standard infection control procedures, PPE, and prevention, disposable fluid spillage, and gloves should be worn.
- For all staff, a personal protective equipment (PPE) checklist should be used to ensure that all staff are appropriately protected and wear their PPE.
- Any incidents that do occur should be appropriately reported to and learn from them.
- Risk review processes should be updated to ensure that good current standards and procedures should be reviewed and updated accordingly. In addition, staff should have received the appropriate training needed to comply with these protocols.
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4. Staff and peer review

Having well publicised complaints procedures in the practice.

Through reviewing patient feedback, comments and concerns appropriately, for example through audits and staff meetings, the dental team can capture problems and procedures to help improve quality assurance systems, patient experience and also help lead to the development of new services.

2. Information and IT

This allows sharing data protection and patient privacy/confidentiality in order to effectively store, manage and use patient data up to the audit. It is likely that most dental practices will not be computerised systems or paper patient data and records instead of paper notes in order to help reduce the amount of transmitting the Coronavirus to others.

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1. How many main 'pillars' or domains of clinical governance are there? Tip: the acronym PIRATES can be used to help remember them.

A. 8
B. 10
C. 7
D. 9

2. What is the correct order for an audit cycle?

A. identify a problem, set a standard, collect data, compare performance with the standard, implement change, re-audit
B. collect data, identify a problem, set a standard, compare performance with the standard, implement change, re-audit

C. identify a problem, set a standard, implement change, collect data, compare performance with the standard, re-audit

D. set a standard, collect data, identify a problem, compare performance with the standard, re-audit, implement change

3. Which of the following documents must be read by all members of the dental team prior to returning to work?

A. standard dental procedures document
B. standard operating procedures document
C. simple operating procedures document
D. simple dental procedures document

4. Which of these PPE is not required to be worn by those undertaking or assisting in non-AGPs (non-Aerosol Generating Procedures)?

A. eye protection
B. a disposable apron
C. gloves
D. a FFP3/N95/FFP2 respirator

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