

## RESEARCH PAPER

# Utility of COPD Assessment Test (CAT) in primary care consultations: a randomised controlled trial

Kevin Gruffydd-Jones<sup>1</sup>, \*Helen C Marsden<sup>2</sup>, Steve Holmes<sup>3</sup>, Peter Kardos<sup>4</sup>, Roger Escamilla<sup>5</sup>, Roberto Dal Negro<sup>6</sup>, June Roberts<sup>7</sup>, Gilbert Nadeau<sup>2</sup>, Mathieu Vasselle<sup>8</sup>, David A Leather<sup>2</sup>, Paul Jones<sup>9</sup>

<sup>1</sup> Box Surgery, Box, Corsham, Wiltshire, UK

<sup>2</sup> GlaxoSmithKline, London, UK

<sup>3</sup> The Park Medical Practice, Shepton Mallet, Somerset, UK

<sup>4</sup> Gemeinschaftspraxis und Zentrum für Pneumologie, Allergologie, Schlafmedizin, Frankfurt, Germany

<sup>5</sup> Hôpital Larrey-CHU Toulouse, Toulouse, France

<sup>6</sup> Ospedale Civile Orlandi di Bussolengo, Bussolengo, Italy

<sup>7</sup> Salford Royal Hospital Foundation Trust, Salford, UK

<sup>8</sup> GlaxoSmithKline, Marly-le-Roi, France

<sup>9</sup> St George's University of London, London, UK

Originally received 20th June 2012; revised 14th September 2012; accepted 7th October 2012; online 2nd January 2013

### Abstract

**Background:** One of the aims of the COPD Assessment Test (CAT) is to aid communication between the physician and patient about the burden of chronic obstructive pulmonary disease (COPD) on the patient's life.

**Aims:** To investigate the impact of the CAT on the quality of primary care consultations in COPD patients.

**Methods:** Primary care physicians across Europe conducted six consultations with standardised COPD patients (played by trained actors). Physicians were randomised to see the patient with the completed CAT (CAT+ arm) or without (no CAT arm) during the consultation. These were videoed and independent assessors scored the physicians on their ability to identify and address patient-specific issues such as depression (sub-score A); review standard COPD issues such as breathlessness (sub-score B); their understanding of the case (understanding score); and their overall performance. The primary endpoint was the global score (sub-scores A+B; scale range 0–40).

**Results:** A total of 165 physicians enrolled in the study and carried out six consultations each; 882 consultations were deemed suitable for analysis. No difference was seen between the arms in the global score (no CAT arm 20.3; CAT+ arm 20.7; 95% CI –1.0 to 1.8;  $p=0.606$ ) or on sub-score A ( $p=0.255$ ). A statistically significant difference, though of limited clinical relevance, was observed in mean sub-score B (no CAT arm 8.8; CAT+ arm 9.6; 95% CI 0.0 to 1.6;  $p=0.045$ ). There was no difference in understanding score ( $p=0.824$ ) or overall performance ( $p=0.655$ ).

**Conclusions:** The CAT is a disease-specific instrument that aids physician assessment of COPD. It does not appear to improve detection of non-COPD symptoms and co-morbidities.

© 2013 Primary Care Respiratory Society UK. All rights reserved.

K Gruffydd-Jones *et al.* *Prim Care Respir J* 2013; 22(1): 37-43

<http://dx.doi.org/10.4104/pcrj.2013.00001>

**Keywords** COPD, COPD Assessment Test, primary care, randomised controlled trial, standardised patient cases

See linked editorial by Langhammer and Jones on pg 8

The full version of this paper, with online appendix, is available online at [www.thepcrj.org](http://www.thepcrj.org)

## Introduction

The quality of a consultation provided by a physician can have a profound impact on the quality of care and patient engagement in treatment decisions.<sup>1</sup> The most effective consultations are those in which doctors directly acknowledge and respond to patients'

\* **Corresponding author:** Dr Helen C Marsden, GlaxoSmithKline, Stockley Park West, 1-3 Ironbridge Road, Uxbridge UB11 1BT, UK.

Tel: +44 (0)20 8990 2776 Fax: +44 (0)20 8990 3504 E-mail: [Helen.c.marsden@gsk.com](mailto:Helen.c.marsden@gsk.com)

problems and concerns.<sup>2</sup> Patients often do not present all of their issues in a consultation, which can lead to poor consultation outcome.<sup>3</sup> Thus, tools to improve the communication between patient and physician have the potential to enable patient issues to be raised and addressed.

The COPD Assessment Test (CAT) is a patient-completed questionnaire designed to provide a simple and reliable measure of health status in a patient with chronic obstructive pulmonary disease (COPD).<sup>4</sup> The CAT is formed of eight questions covering the most burdensome symptoms of COPD such as breathlessness and limitations in daily activities. It has been shown to have similar properties to the more complex health status questionnaires, the St George's Respiratory Questionnaire<sup>5</sup> and the Chronic Respiratory Questionnaire.<sup>6</sup> However, it is shorter, making it suitable for routine clinical use. It has been shown to be sensitive to both exacerbations and improvements in a general COPD population following pulmonary rehabilitation.<sup>7</sup>

When the CAT was developed, one of its aims was to aid the communication between physician and patient on the impact of COPD. To date, this aspect of the CAT has not been tested. We therefore set out to assess the impact of the CAT on physician-patient communication. In order to test the CAT robustly, we designed a novel study which allowed us to standardise the patients, assessment criteria, and conduct the study across multiple countries.<sup>8</sup>

## Methods

This was a single-visit randomised (1:1) open parallel-group study comparing the quality of physician consultation with or without CAT in a simulated standardised setting. Primary care physicians were screened by telephone interview across five European countries. Those reporting experience of managing COPD patients (at least three), but not of using the CAT, were invited to participate in a physician-patient communication study. The screening questions also covered other diseases and patient-reported outcome measures (PROMs), so physicians were unaware that the study involved the CAT

until they attended their allocated session. Two or four geographically-spread locations were used in each country, depending on the number of physicians required. Physicians attended the sessions in groups of five or six, with two groups per location. Each group was randomised to see the patient with (CAT+ arm) or without (no CAT arm) the completed CAT. A two-level hierarchical design was used, with a randomisation block size of two, without stratification, such that one group was allocated to each arm at each location. The recruiters were blinded to the randomisation.

The UK's National Research Ethics Service confirmed ethical approval was not required. Physicians consented to their participation in the study and were asked about their demography, smoking history, and medical practice experience.

Physicians received brief training on COPD. Those in the CAT+ arm also received brief training on the CAT (about 15 mins of background information, how to interpret overall scores, and how to identify specific areas of concern for the patient). No specific guidelines were provided on actions to take based on the CAT score.

Physicians then undertook consultations with six standardised COPD patients (played by trained actors). Twenty actors fluent in the relevant language performed the role of the COPD patients. They were trained in clinical aspects of COPD, the details of their case, and the way in which to portray a COPD patient accurately. Six COPD cases were designed to cover a variety of disease severities and scenarios relevant to clinical practice and included four or five specific 'patient issues' (Table 1). The actors were trained not to proactively raise these issues with the physician, who needed to uncover them by direct enquiry.

Each physician undertook six consultations. The consultations were videoed and evaluated by independent assessors with experience of assessing physician performance. The assessors were trained to score the physicians on whether they identified and addressed relevant patient issues and reviewed 10 standard COPD issues (0=none, 1=some, 2=high). Scores were captured on an online score sheet and the patient issues scores (sub-score A, out of 20) and COPD review scores (sub-score B, out of 20) were calculated. In

**Table 1. Summary of standardised cases**

Case	Age	FEV <sub>1</sub>	CAT score	Medical history	Patient issues
1	68	40	34	Severe COPD, highly burdened by disease	Mildly depressed; restricted in activities; need for pulmonary rehabilitation
2	60	30	21	Sedentary lifestyle, post-severe exacerbation	Loss of confidence; need for lifestyle and therapy review
3	50	70	9	Recently diagnosed mild COPD, mild burden of disease	Anxiety of diagnosis; need for lifestyle advice and general COPD management
4	65	45	16	Co-morbid with cardiovascular disease, which is well treated. Poorly managed COPD	Continued smoking and limited exercise; impact of disease on activities; poor compliance
5	70	68	23	Severely limited by disease; overt depression	Manifestations of depression; poor compliance; need for pulmonary rehabilitation and social support
6	63	65	19	Immigrated from Middle East/North Africa. Bad chest infection, wants antibiotics. Highly burdened by cough	Does not believe he has COPD; need to appreciate impact of disease burden

FEV<sub>1</sub>=forced expiratory volume in 1 second; CAT=COPD Assessment Test, COPD=chronic obstructive pulmonary disease.

addition, physicians were scored on their understanding of the case ('understanding score': poor, acceptable, accurate) and their overall performance (very poor, poor, good, very good).

A maximum of 10 mins was allowed for each case and time taken for the consultation was collected.

The actors provided feedback following each consultation on whether they felt the physician had identified and addressed their issues, the length of the consultation was sufficient, and the consultation was satisfactory.

A pilot study was conducted in the UK to confirm the feasibility of the methodology and to inform the sample size of the study. The pilot study was conducted as described above with 10 physicians and seven assessors. The pilot study results indicated that differences between the arms could be detected with this methodology.<sup>8</sup>

A benchmarking exercise was undertaken by all assessors of the main study to assess the variability and reliability of the scores. Assessors reviewed two high-scoring and two low-scoring consultations from the pilot study, with and without CAT. While significant variability in the actual score and a difference in mean total scores across the countries were identified, the ranking and delta between the high and low scoring consultations were generally consistent.<sup>8</sup>

The primary endpoint for the study was mean global score (combined sub-scores A and B) which had a scale of 0 (worst) to 40 (best). Since this measure had not been previously trialed, the sensitivity or potential magnitude of difference between the arms was unknown. The investigators agreed that a difference of 10% (i.e. 4 points) between the arms would be convincing as a true difference between the arms. The sample size was calculated based on conservative results of the pilot study. In order to achieve 90% power to identify a difference of at least 3 points with a standard deviation of 12 points, 752 consultations were needed, allowing for 10% missing data but no confounders.

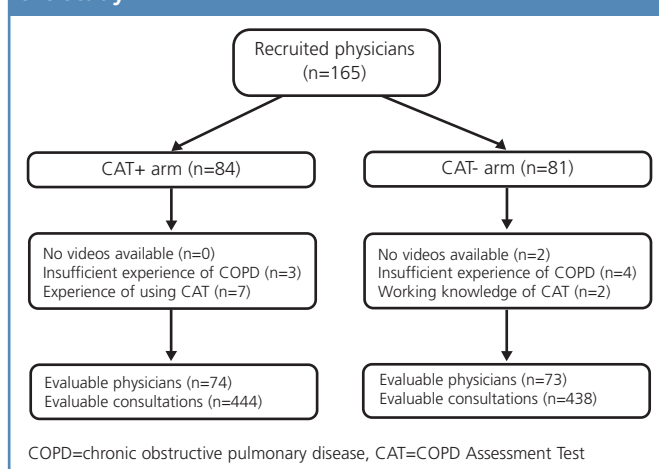
Sub-scores A and B were also designated as secondary outcomes; all scores were analysed using repeated measures analysis of variance with a linear mixed model. Differences in global score and sub-scores A and B were tested with a chi-square test or a Fisher's exact test. 'Understanding score' and overall assessment grading were analysed with a generalised estimating equations model. To account for the assessor effect, as identified in the benchmarking exercise, both assessor and case were included as adjustment variables in the models. The order in which physicians saw the cases was also included to account for any training effect. A secondary analysis where physician demographics were included as covariates was conducted. The statistical analysis was conducted using SAS V.9.1.

## Results

### Participants

A total of 165 physicians were recruited between October 2010 and February 2011. Due to technical issues, the videos from two physicians could not be assessed. A further 16 physicians did not meet the inclusion criteria (reported either experience of using the

**Figure 1. Consort diagram of physicians recruited into the study**



**Table 2. Characteristics of evaluable physicians**

	CAT+ (N=74)	no CAT (N=73)	Total (N=147)
Mean (SD) age	50.9 (8.5)	51.7 (8.2)	51.3 (8.3)
Sex ratio (F/M)	30/70%	36/64%	33/67%
Smoking status (current/ former/never)	4/31/65%	8/32/60%	6/31/63%
Current practice location (country/town)	7/93%	7/93%	7/93%
Mean (SD) years of experience	18.1 (8.0)	18.8 (8.6)	18.5 (8.2)
≤5	4 (5%)	5 (7%)	9 (6%)
5–10	12 (16%)	10 (14%)	22 (15%)
10–20	33 (45%)	25 (35%)	58 (40%)
20–30	21 (28%)	26 (36%)	47 (32%)
>30	4 (5%)	6 (8%)	10 (7%)
Mean (SD) COPD patients ever managed	648 (940)	722 (1242)	685 (1099)
Mean (SD) COPD patients currently managed	96 (150)	82 (159)	89 (154)
Heard of CAT before	28%	27%	28%
Austria	9 (12%)	10 (14%)	19 (13%)
France	19 (26%)	17 (23%)	36 (24%)
Germany	20 (27%)	16 (22%)	36 (24%)
Ireland	10 (14%)	11 (15%)	21 (14%)
UK16 (22%)	19 (26%)	35 (24%)	

COPD=chronic obstructive pulmonary disease, CAT=COPD Assessment Test, SD=standard deviation.

CAT or insufficient experience of managing COPD patients at the time of the filming), giving 147 evaluable physicians in the study (Figure 1). The evaluable physicians represent a broad range of experiences, with no major differences between the arms (Table 2). All evaluable physicians had six consultations assessed, providing 882 assessed videos. Twenty-four assessors across three countries assessed between 28 and 51 videos each, including at least one

**Table 3. Assessors' profile and workload**

	Total (N=24)
Number of assessors who assessed all 6 cases	24 (100%)
Assessor's country	
France	5 (21%)
Germany	9 (38%)
UK	10 (42%)
	<b>Min; Max</b>
Number of evaluable consultations assessed per assessor	28; 51
CAT+	11; 28
No CAT	14; 24
Number of evaluable physicians assessed per assessor	7; 21
CAT=COPD Assessment Test.	

occurrence of each standardised case, with an even split of no CAT and CAT+ videos (Table 3).

### Efficacy analysis

The adjusted mean global score of evaluable physicians in the no CAT arm was 20.3 compared with 20.7 in the CAT+ arm (Table 4).

The difference between the arms was not statistically significant (difference 0.4, 95% CI -1.0 to 1.8,  $p=0.606$ ). A sensitivity analysis using all available consultations also showed no difference between the arms ( $p=0.548$ ). Similarly, there was no difference between the arms after controlling for factors such as country and age ( $p=0.635$ ). When the global score was assessed by case, clear differences could be seen between the cases (Figure 2). The CAT significantly improved the global score for the patient heavily burdened with COPD (case 1), while it significantly reduced the global score for the case with major depression (case 5).

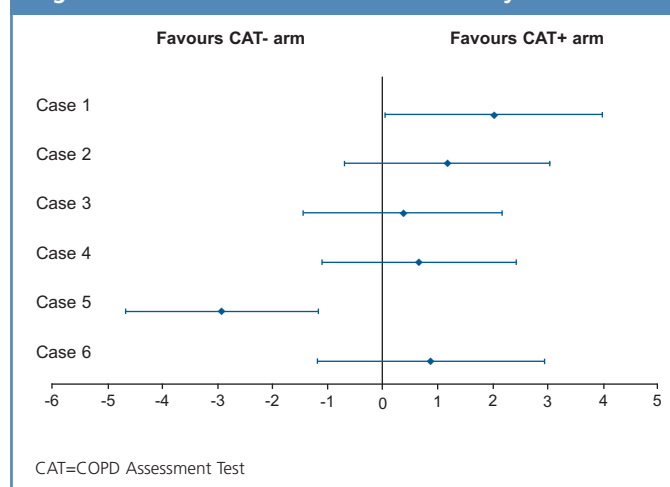
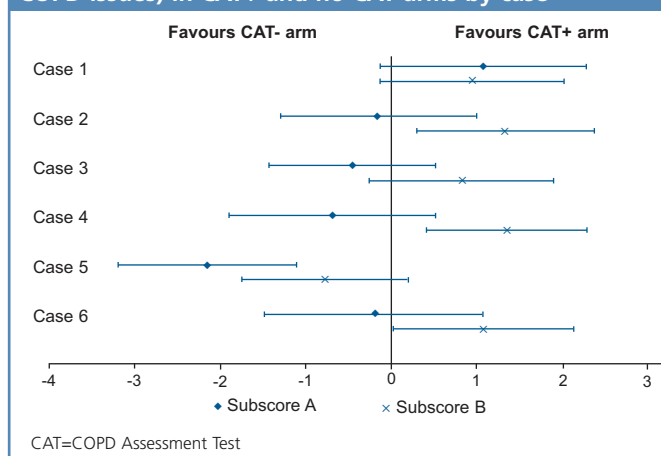
The impact of CAT varied between sub-scores A and B and across cases (Table 4 and Figure 3). The adjusted mean of sub-score A in the no CAT and CAT+ arms was 11.5 and 11.1 respectively ( $p=0.255$ ), and only case 5 showed a significant difference between the arms (in favour of the no CAT arm). When individual items of sub-score A were investigated, 'poor appetite and diet' in case 5 was significantly identified and addressed more in the no CAT arm than in the CAT+ arm ( $p<0.002$ , data not shown).

The adjusted mean for sub-score B in the no CAT and CAT+ arms was 8.8 and 9.6 respectively ( $p=0.045$ ). By case, sub-score B adjusted means were seen to be significantly different between the arms for cases 2, 4 and 6 (all in favour of the CAT+ arm). Physicians in the

**Table 4. Adjusted mean analysis of global score, sensitivity analyses, sub-score A and sub-score B**

	CAT+ (N=444)	no CAT (N=438)	Mean difference	95% CI	p Value
	Adjusted mean (SE)	Adjusted mean (SE)	(SE)		
Primary analysis: global score of evaluable physicians	20.7 (0.5)	20.3 (0.5)	0.4 (0.7)	-1 to 1.8	0.606
Secondary analysis: adjusting for physician age, country, etc	20.7 (0.5)	20.3 (0.5)	0.3 (0.7)	-1.1 to 1.7	0.635
Ability to identify and address patient issues (Sub-score A)	11.1 (0.3)	11.5 (0.3)	-0.4 (0.4)	-1.2 to 0.3	0.255
Review of standard COPD aspects (Sub-score B)	9.6 (0.3)	8.8 (0.2)	0.8 (0.4)	0.0 to 1.6	0.045

COPD=chronic obstructive pulmonary disease, CAT=COPD Assessment Test, SE=standard error.

**Figure 2. Mean difference and 95% confidence intervals of global score in CAT+ and no CAT arms by case****Figure 3. Mean difference and 95% confidence intervals of sub-scores A (patient-specific issues) and B (standard COPD issues) in CAT+ and no CAT arms by case**

**Table 5. Analysis of sub-score B by item**

	CAT+ (N=444)	no CAT (N=438)	p Value
	Not done/ Some/High	Not done/ Some/High	
Review of cough	20/47/33%	32/44/24%	<0.001
Review of mucus	35/37/28%	47/31/22%	0.002
Review of chest tightening	56/32/13%	70/23/7%	<0.001
Review of breathlessness	9/47/43%	14/48/38%	0.069
Review of daily activities	16/39/45%	18/44/38%	0.098
Review of confidence	50/35/15%	58/31/12%	0.051
Review of sleep	58/21/21%	70/16/13%	<0.001
Review of energy level	40/41/19%	51/34/15%	0.003
Review of exacerbations	33/42/25%	28/46/25%	0.265
Review of smoking status	16/14/70%	9/14/77%	0.018

CAT=COPD Assessment Test.

CAT+ arm consistently achieved more ‘high’ quality reviews of the items that made up the sub-score B (except review of smoking status and exacerbations) than physicians in the no CAT arm (Table 5).

To test whether the atypical results of case 5 (patient with major depression) were biasing the overall results, a post-hoc analysis removing the data for this case was conducted. The mean global score increased to 20.4 in the no CAT arm and 21.3 in the CAT+ arm (difference 0.93, 95% CI -0.5 to 2.4, p=0.207). The difference between arms was reduced in sub-score A to -0.1 (p=0.748) and increased in sub-score B to 1.1 (p=0.010).

Except for case 5, the CAT had little impact on the physicians’ ‘understanding score’ or their overall assessment score (Figure 4). Overall, similar proportions of physicians were given an ‘understanding score’ of poor (19% in both arms), acceptable (39% in the no CAT arm, 42% in the CAT+ arm) or accurate (42% in the no CAT arm, 40% in the CAT+ arm) (OR 1.0; 95% CI 0.7 to 1.4; p=0.824). Likewise, the proportions of physicians scoring an overall assessment score of very poor/poor (39% in both arms) or good/very good (61% in both arms) were the same (OR 0.9; 95% CI 0.6 to 1.4; p=0.655).

No correlation between physician experience (years as a primary care physician) and effect of CAT was found in a post-hoc analysis.

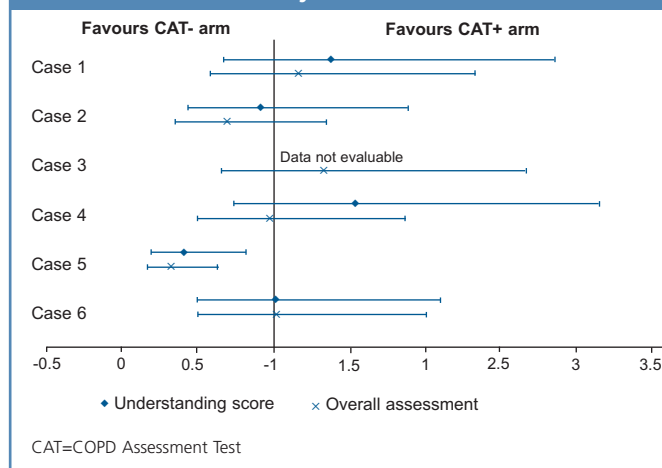
The mean consultation time in the no CAT arm was 9.7 mins compared with 9.8 mins in the CAT+ arm. The feedback provided by the actors was very similar between the no CAT and CAT+ physicians (data not shown).

## Discussion

### Main findings

We designed this study with the thought that the CAT may stimulate a more holistic discussion with the patient, with rapid identification of key COPD issues allowing more time for review of non-COPD aspects of the patient’s condition. We found no effect of the CAT on the primary outcome, which included the ability of the physician to uncover patient issues that may not have been COPD-specific. In

**Figure 4. Odds ratio and 95% confidence intervals of ‘understanding score’ and overall assessment score in CAT+ and no CAT arms by case**



contrast, the CAT statistically significantly improved the assessment of standard COPD aspects (sub-score B), although the clinical relevance may be limited. Physicians in the CAT+ arm reviewed either no better or less well than those in the no CAT arm with regard to two COPD aspects (smoking and exacerbations) which are not part of the CAT but are key aspects of a COPD review. This highlights the role of the CAT as a COPD-specific assessment that complements comprehensive clinical evaluation.

This study demonstrates that the introduction of the CAT may have a specific effect. It does not raise the physician’s awareness of aspects of COPD that it does not cover, nor does it ensure that clinicians are better at detecting general underlying health-related factors such as depression in a COPD patient’s condition. It was perhaps optimistic to have included within the primary endpoint an assessment of physician performance that could not be improved by the CAT.

Whilst the CAT did improve COPD assessment in sub-score B, it did not improve the ‘understanding score’. One reason for this may be that 81% of physicians were judged to have acceptable or accurate assessments and only 19% were judged as poor, so there was little room for improvement. Clearly, physicians are able to form a good understanding of a patient diagnosis without the CAT, so it is unlikely to produce a large improvement in this aspect.

The objective feedback provided by the actors was very similar in the two arms, suggesting either a difference in perception of the value of the CAT between the actors and the assessors or that the questions the actors answered were not sensitive to any differences in their experience.

One area not addressed by this study is whether the CAT affected any management decisions made by the physician. This was a necessary limitation since there was no management guideline based on the CAT at the time that the study was designed. That situation has changed, and the CAT now forms part of the Global Initiative for Chronic Obstructive Lung Disease (GOLD) 2011 COPD assessment framework alongside spirometry and exacerbation history.<sup>9</sup>

Throughout the study one case was seen to score better in the no CAT arm than in the CAT+ arm. This case (no. 5) was an old lady who suffered from major depression with typical symptoms such as low mood and anorexia, her COPD was poorly managed, and she was non-compliant. One might postulate that physicians in the CAT+ arm were more focused on COPD than the wider aspects of the case; however, they also scored less well in sub-score B. The presence of a disease-specific questionnaire may therefore limit the natural communication between patient and physician. Since patients with co-morbidities make up a large proportion of the COPD population seen in primary care, clinicians need to understand fully both the underlying COPD and any co-morbidities, which may require longer consultations with their physician. We interrupted those consultations still ongoing at 10 mins to maintain the real-life time pressures on primary care physicians,<sup>10</sup> but this may have curtailed discussions unfairly.

### Strengths and limitations of this study

The main strength of this study is the standardisation of cases and assessments to ensure a clean comparison between the arms. The study was tightly controlled, with care taken on the selection and training of the physicians, the inclusion of a pilot study to test the study design, and quality assurance activities to understand and account for the variation in scoring by individual assessors.

The artificial situation of the filming sessions could have affected the behaviours of the physicians in the study, which could have had an impact and/or limited the interpretation of the results into daily clinical practice. It is a recognised phenomenon that people improve their performance whilst being observed (Hawthorne effect). While it is not possible to eliminate this, any impact should have been similar in both arms. More importantly, the study design necessitated the interaction to be a one-off visit with no relationship or history built up between the two individuals. There was also no opportunity to evaluate the impact of the CAT on long-term management and follow-up. Interestingly, it has been noted that physicians changed their practices with experience of using the Clinical COPD Questionnaire.<sup>11</sup> If this phenomenon is representative, the CAT may be seen to impact the physician–patient communication more over time.

Training on the CAT was provided by way of reading material and discussion between the participants in the CAT+ arm, as is often the case in real life, on the assumption that this would enable the physicians to use the CAT scores in their consultations and decision-making. It is now recognised that this approach was probably insufficient, and a more practical educational approach may have encouraged more behavioural changes in the physicians in the CAT+ arm.<sup>12</sup> Indeed, the patient actors often reported that physicians did not refer to the CAT during the consultation.

Including the patient feedback, the assessment criteria were created specifically for this study. This is both a strength and a weakness. It allowed us to test the utility of the CAT in the areas we believed it may impact (without setting it up for guaranteed success); however, these were not tested for reliability or sensitivity. We cannot be sure whether a statistically significant difference is clinically relevant.

Physicians were selected non-randomly, and our population is certainly biased towards those with town-based practices compared with previous reports.<sup>10</sup> This was due to the practicalities of conducting the study, where 12 physicians willing to participate in the study needed to be within travelling distance of suitable filming facilities. Rural-based physicians are likely to have similar communications skills to their urban counterparts, so we expect any bias to be reasonably small. Physicians with a specific interest or expertise in respiratory disease would have been a potential bias; to limit this, neither the recruiters nor the physicians were aware of the full nature of the study at the time of recruitment.

Our study was multinational, covering several different cultures and healthcare systems. The use of bilingual actors, who spent time with local COPD patients, allowed the cases to be portrayed with cultural accuracy. Cases were frequently played by the same actor across several countries, providing additional consistency. Similarly, assessors in Germany and the UK were used to assess physicians in Austria and Ireland, respectively. Assessor was taken as a covariate in our analysis to remove potential bias due to differences between assessors. Our study results can therefore be considered reasonably generalisable.

### Interpretation of findings in relation to previously published work

To date there is no other study of the impact of the CAT on the interaction between COPD patients and their primary care physician. Indeed, to our knowledge, there are no other studies of the impact of a PROM on a single consultation in either primary or secondary care. However, a number of research projects on interventions which impact the patient–physician consultation have been published.<sup>13–20</sup> Interventions such as encouraging patients to play a more active role in a consultation, training of practitioners in communication skills and providing more information on disease, treatment or quality of life, have been evaluated with variable success.<sup>18</sup> One of the problems with this type of evaluation is that the methodology is not well defined and the interventions are often not clearly linked to measures of their likely effect.<sup>12,18</sup>

### Implications for future research, policy and practice

We present a novel study design based on validated methodology used for assessing specialist trainees in general practice in the UK. It shows promise as a method of assessing the impact of a PROM or other tool on a consultation between a patient and the physician. However, lessons from this study would need to be considered for future use; in particular, consideration should be given to the assessment criteria that are applied. We would recommend including quality assurance activities to understand and account for variability across assessors.

This study only considers the utility of the CAT in a one-off assessment meeting. The CAT permits monitoring of the patient's COPD health status over time, but it would not be possible to run a study like this longitudinally. The CAT continues to be evaluated in different scenarios, over the mid to long term, to inform its utility and impact on long-term management and outcomes.<sup>20</sup>

### Conclusions

The CAT acts as a disease-specific instrument that aids physician

assessment of COPD, as it was designed to do. It does not appear to improve detection of non-COPD symptoms and co-morbidities.

**Handling editor** Arnulf Langhammer

**Statistical review** Gopal Netuveli

**Acknowledgements** The authors would like to thank the film crew, actors, assessors, and physicians who participated in the study, James Dodd for supporting the actor training, and the COPD patients who helped shape the study design and train the actors.

**Conflicts of interest** KG-J has acted as a consultant for and spoken on behalf of GSK, AZ, Chiesi, Boehringer Ingelheim, MSD, Muni Pharma/Napp, Allmirall, Novartis, and Sandoz. SH has received speaker fees, travel grants and honoraria for advisory board from AZ, Boehringer Ingelheim, Chiesi, GSK, MSD, Napp, Novartis, and Nycomed. PK has received honoraria for advisory board, travel grants and speaker fees from AZ, Boehringer Ingelheim, Chiesi, GSK, MSD, Novartis, and Nycomed. RE has received honoraria for advisory board, travel grants and speaker fees from AZ, Boehringer Ingelheim, Chiesi, GSK, MSD, Novartis, and Nycomed. RDN has no conflict of interest in relation to this article. JR has received speaker fees, travel grants and honoraria for advisory board from AZ, Boehringer Ingelheim, Chiesi, GSK, MSD, Novartis and Teva. PJ has received fees from pharmaceutical companies including GSK for speaking at meetings and participating in advisory board meetings, and has received support for research from pharmaceutical companies including GSK. HCM, GN, MV and DAL are employees of GSK.

**Contributorship** All authors had an input in the design of the study, from designing the patient cases and assessment criteria to defining the endpoints and statistical analysis used in the study. All authors critically reviewed this paper. Additionally, KG-J, SH, PK, RE, JR, GN and DAL assisted in the assessment of the consultations, PJ assisted in the design of the COPD patient cases, and MV provided the statistical analysis.

**Funding** Funding for this study was provided by GlaxoSmithKline.

## References

- Coulter A, Ellins J. Patient-focused interventions: a review of the evidence Picker Institute Europe; Health Foundation, 2006.
- Freeman G, Horder JP, Howie JGR, *et al.* Evolving general practice consultation in Britain: issues of length and context. *BMJ* 2002;**324**:880-2. <http://dx.doi.org/10.1136/bmj.324.7342.880>
- Barry CA, Bradley CP, Britten N, Stevenson FA, Barber N. Patients' unvoiced agendas in general practice consultations: qualitative study. *BMJ* 2000;**320**:1246-50. <http://dx.doi.org/10.1136/bmj.320.7244.1246>
- Jones P, Harding G, Wiklund I, Berry P, Leidy N. Improving the process and outcome of care in COPD: development of a standardised assessment tool. *Prim Care Respir J* 2009;**18**:208-15. <http://dx.doi.org/10.4104/pcrj.2009.00053>
- Jones PW, Harding G, Berry P, Wiklund I, Chen W-H, Leidy NK. Development and first validation of the COPD Assessment Test. *Eur Respir J* 2009;**34**:648-54. <http://dx.doi.org/10.1183/09031936.00102509>
- Jones P, Harding G, Wiklund I, *et al.* Tests of the responsiveness of the Chronic Obstructive Pulmonary Disease (COPD) Assessment Test™ (CAT) following acute exacerbation and pulmonary rehabilitation. *Chest* 2012. Published online: <http://dx.doi.org/10.1378/chest.11-0309>
- Dodd JW, Hogg L, Nolan J, *et al.* The COPD assessment test (CAT): response to pulmonary rehabilitation. A multicentre, prospective study. *Thorax* 2011;**66**:425-9. <http://dx.doi.org/10.1136/thx.2010.156372>
- Gruffydd-Jones K, Marsden H, Holmes S, *et al.* Novel study design to assess the utility of the COPD Assessment Test in a primary care setting. Presented at European Respiratory Society Annual Congress, Amsterdam, 24-28 September 2011. Abstract P3764.
- Global Strategy for the Diagnosis, Management and Prevention of COPD, Global Initiative for Chronic Obstructive Lung Disease (GOLD) 2011. Available from: <http://www.goldcopd.org/>
- Deveugele M, Derese A, van den Brink-Muinen A, Bensing J, de Maeseneer J. Consultation length in general practice: cross sectional study in six European countries. *BMJ* 2002;**325**:472-7. <http://dx.doi.org/10.1136/bmj.325.7362.472>
- Kocks JWH, Kerstjens HAM, Snijders SL, *et al.* Health status in routine clinical practice: validity of the clinical COPD questionnaire at the individual patient level. *Health Qual Life Outcomes* 2010;**8**:135. <http://dx.doi.org/10.1186/1477-7525-8-135>
- Greenhalgh J, Long A, Flynn R. The use of patient reported outcome measures in routine clinical practice: lack of impact or lack of theory. *Soc Sci Med* 2005;**60**:833-43. <http://dx.doi.org/10.1016/j.socscimed.2004.06.022>
- Rodin G, Mackay JA, Zimmermann C, *et al.* Clinician-patient communication: a systematic review. *Support Care Cancer* 2009;**17**:627-44. <http://dx.doi.org/10.1007/s00520-009-0601-y>
- Efrainsson EO, Klang B, Larsson K, Ehrenberg A, Fossum B. Communication and self-management education at nurse-led COPD clinics in primary health care. *Patient Educ Counsel* 2009;**77**:209-17. <http://dx.doi.org/10.1016/j.pec.2009.03.033>
- Mauksch LB, Dugdale DC, Dobson S, Epstein R. Relationship, communication and efficiency in the medical encounter. *Arch Intern Med* 2008;**168**:1387-95. <http://dx.doi.org/10.1001/archinte.168.13.1387>
- Zandbelt LC, Smets EMA, Oort FJ, Godfried MH, de Haes HCJM. Medical specialists' patient-centered communication and patient reported outcomes. *Med Care* 2007;**45**:330-9. <http://dx.doi.org/10.1097/01.mlr.0000250482.07970.5f>
- Francis N, Rollnick S, McCambridge J, Butler C, Lane C, Hood K. When smokers are resistant to change: experimental analysis of the effect of patient resistance on practitioner behaviour. *Addiction* 2005;**100**:1175-82. <http://dx.doi.org/10.1111/j.1360-0443.2005.01124.x>
- Griffin SJ, Kinmonth A-L, Veltman MWM, Gillard S, Grant J, Stewart M. Effect on health-related outcomes of interventions to alter the interaction between patients and practitioners: a systematic review of trials. *Ann Fam Med* 2004;**2**:595-608. <http://dx.doi.org/10.1370/afm.142>
- Detmar SB, Muller MJ, Schornagel JH, Wever LDV, Aaronson NK. Health-related Quality-of-Life assessments and patient-physician communication. A randomised controlled trial. *JAMA* 2002;**288**:3027-34. <http://dx.doi.org/10.1001/jama.288.23.3027>
- Jones PW, Brusselle G, Dal Negro RW, *et al.* Properties of the COPD assessment test in a cross-sectional European study. *Eur Respir J* 2011;**38**:29-35. <http://dx.doi.org/10.1183/09031936.00177210>

Available online at <http://www.thecprj.org>

## Appendix 1

## CONSORT 2010 checklist of information to include when reporting a randomised trial\*

Section/Topic	Item No	Checklist item	Reported on page No
<b>Title and abstract</b>	1a	Identification as a randomised trial in the title	37
	1b	Structured summary of trial design, methods, results, and conclusions (for type of database use CONSORT for abstracts)	37
<b>Introduction</b> Background and objectives	2a	Scientific background and explanation of rationale	37-38
	2b	Specific objectives or hypotheses	38
<b>Methods</b> Trial design	3a	Description of trial design (such as parallel, factorial) including allocation ratio	38
	3b	Important changes to methods after trial commencement (such as eligibility criteria), with reasons	N/A
Participants	4a	Eligibility criteria for participants	38
	4b	Settings and locations where the data were collected	38 / Table 2
Interventions	5	The interventions for each group with sufficient details to allow replication, including how and when they were actually administered	38-39
Outcomes	6a	Completely defined pre-specified primary and secondary outcome measures, including how and when they were assessed	39
Sample size	6b	Any changes to trial outcomes after the trial commenced, with reasons	N/A
	7a	How sample size was determined	39
Randomisation: Sequence generation	7b	When applicable, explanation of any interim analyses and stopping guidelines	N/A
	8a	Method used to generate the random allocation sequence	38
Allocation concealment mechanism	8b	Type of randomisation, details of any restriction (such as blocking and block size)	38
	9	Mechanism used to implement the random allocation sequence (such as sequentially numbered containers), describing any steps taken to conceal the sequence until interventions were assigned	38
Implementation	10	Who generated the random allocation sequence, who enrolled participants, and who assigned participants to interventions	38
Blinding	11a	If done, who was blinded after assignment to interventions (for example, participants, care providers, those	38

CONSORT 2010 checklist

Page 7



## Appendix 1 continued

	assessing outcomes) and how	
11b	If relevant, description of the similarity of interventions	N/A
12a	Statistical methods used to compare groups for primary and secondary outcomes	39
12b	Methods for additional analyses, such as subgroup analyses and adjusted analyses	39
<b>Results</b>		
13a	For each group, the numbers of participants who were randomly assigned, received intended treatment, and were analysed for the primary outcome	39, figure 1
13b	For each group, losses and exclusions after randomisation, together with reasons	39, figure 1
14a	Dates defining the periods of recruitment and follow-up	39
14b	Why the trial ended or was stopped	N/A
15	A table showing baseline demographic and clinical characteristics for each group	Table 2
16	For each group, number of participants (denominator) included in each analysis and whether the analysis was by original assigned groups	yes
17a	For each primary and secondary outcome, results for each group, and the estimated effect size and its precision (such as 95% confidence interval)	40, table 4, figure 2
17b	For binary outcomes, presentation of both absolute and relative effect sizes is recommended	N/A
18	Results of any other analyses performed, including subgroup analyses and adjusted analyses, distinguishing pre-specified from exploratory	40-41, figures 3&4, table 5
19	All important harms or unintended effects in each group (for specific guidance see CONSORT for harms)	N/A
<b>Discussion</b>		
20	Trial limitations, addressing sources of potential bias, imprecision, and, if relevant, multiplicity of analyses	42
21	Generalisability (external validity, applicability) of the trial findings	42
22	Interpretation consistent with results, balancing benefits and harms, and considering other relevant evidence	42
<b>Other information</b>		
23	Registration number and name of trial registry	N/A
24	Where the full trial protocol can be accessed, if available	N/A
25	Sources of funding and other support (such as supply of drugs), role of funders	43

\*We strongly recommend reading this statement in conjunction with the CONSORT 2010 Explanation and Elaboration for important clarifications on all the items. If relevant, we also recommend reading CONSORT extensions for cluster randomised trials, non-inferiority and equivalence trials, non-pharmacological treatments, herbal interventions, and pragmatic trials. Additional extensions are forthcoming; for those and for up to date references relevant to this checklist, see <http://www.consort-statement.org>.