

EDITORIAL

Lower respiratory tract infection: variation in care, disease definitions, and the nature of primary care

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In this issue of the *PCRJ*, Greene *et al.*¹ report an elaborate study to define lower respiratory tract infections (LRTIs). Their study is triggered by the observation of substantial variation in care,² with potentially grave consequences for individuals and populations. Better understanding of why practitioners (in this case general practitioners [GPs]) differ in their treatment and management is needed before strategies can be designed to curtail undue variation of care. Clarifying the nature of health problems that are encountered – like LRTIs – will help to find common ground and facilitate professional discourse. Definitions play an important role in this. In fact, this goes back to the early days of academic primary care, where morbidity surveys^{3,4} laid the foundation of what, three or four decades later, has become a strong academic discipline. Effort to find definitions marks the emergence of a common frame of reference.⁵ In that respect, the process that Greene *et al.* describe may be as important as the results they present.

The concept behind their study appears to be that a better definition of the disease spectrum which GPs encounter will help to clarify GPs' performance and help understand their differences in approach. With due respect for the quality of this study,¹ it remains questionable as to what extent this will be effective. In this sense, one needs to review the question of the effectiveness of primary care – in particular, the "*paradox of primary care*".⁶

Historically, diagnoses and diseases take centre stage in medical care, together with the teaching, education and research associated with it. Within a defined disease perspective – particularly when using disease-specific process of care outcomes – specialists may achieve slightly better results compared to GPs/generalists.⁷ This has been documented for a variety of specialties and organ systems,⁸ including the respiratory tract.⁹⁻¹¹ However, when disease process is not used as an outcome but rather the outcome is patients' functional health status, specialists and generalists achieve similar effects – with generalists using fewer resources^{12,13} and thus representing greater value.^{6,14} Consequently, primary care is associated with better population health and life expectancy^{15,16} and with better ways of controlling major (chronic) diseases on a population level,¹⁷ costs are lower and health care obtains greater equity.

Thus, the *paradox of primary care* is that, compared with specialty care or with systems dominated by specialty care, primary care is associated with the following:

- (1) apparently poorer quality care for individual diseases, yet
- (2) similar functional health status at lower cost for people with chronic disease, and
- (3) better quality, better health, greater equity, and lower cost for whole people and populations.

These findings send a strong message. The concept of the disease as the key determinant of medical performance, and the organisation of care in a framework of disease-related expertise, are in itself insufficient to cope successfully with the health needs of people and populations. In other words, the vertical disease-based structure of response to important health challenges should be replaced by a horizontal one in which integrated primary care takes the lead and co-ordinates the role and contribution of more specialised expertise.¹⁸ This principle is particularly important in the quest to respond to the challenge of non-communicable diseases, where a repetition of disease-oriented consortia should be avoided.¹⁹

The *paradox of primary care*⁶ poses an interesting challenge, in that it is of paramount importance to understand why primary care is different. One can expect this to be related to values like *comprehensiveness and continuity of care*, focus on the *person(s)* with the disease within their psychosocial context, and in the context of a *relationship of trust over time* – core values, deeply rooted in the professionalism of general practice and primary care.²⁰ The best approach for people with (chronic) conditions is (in all probability) shared care between specialists and generalists,²¹ as long as primary care is being empowered through that collaboration to employ its core values and co-ordinate specialist contribution.¹⁹

This brings us back to the issue of the variation in primary care management of patients with LRTIs. Given the nature of this spectrum of infections, there is an urgent need to establish in detail the contribution provided by continuity of care, person-centeredness, and responsiveness to the psychosocial context in which the patient finds himself/herself, as well as their relationship to the outcome of care. Here, there is a need for better understanding – and a common frame of reference is needed.

Conflicts of interest

None.

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