RESEARCH PAPER

A randomised controlled trial of the effect of automated interactive calling combined with a health risk forecast on frequency and severity of exacerbations of COPD assessed clinically and using EXACT PRO

*David MG Halpin^a, Tish Laing-Morton^b, Sarah Spedding^b, Mark L Levy^c, Peter Coyle^d, Jonathan Lewis^e, Paul Newbold^e, Penny Marno^b

^a Royal Devon & Exeter Hospital, Barrack Road, Exeter, UK

^b Met Office, FitzRoy Road, Exeter, UK

^c Allergy and Respiratory Research Group, Centre for Population Health Sciences: GP Section, The University of Edinburgh, Edinburgh, UK

^d Regional Virus Laboratory - Kelvin, Belfast Health and Social Care Trust, Royal Victoria Hospital, Belfast, N Ireland

^e AstraZeneca R&D Charnwood, Bakewell Road, Loughborough, UK

Received 24th February 2011; revised 12th April 2011; accepted 15th April 2011; online 17th June 2011

Abstract

Background: We have developed a winter forecasting service to predict when patients with COPD are at higher risk of an exacerbation and alert them via an automated telephone call.

Aims: To assess the effect of the service and its ability to predict periods of increased risk.

Methods: A 4-month prospective randomised controlled trial using clinical criteria and the EXACT PRO questionnaire to identify exacerbations. Patients were randomly allocated to receive alert calls. All patients completed a diary including the EXACT PRO questionnaire on a BlackBerry Smartphone each day. They were contacted and assessed if they appeared to be exacerbating.

Results: 79 patients participated, 40 received alert calls. The exacerbation frequency per patient per week was significantly greater during periods of predicted high risk ($0.086\pm0.010 \times 0.055\pm0.010$). The exacerbation frequency (\pm standard error of the mean, SEM) in patients receiving alert calls was lower ($0.95\pm0.27 \times 1.17\pm0.29$) but this was not statistically significant. Fewer patients receiving alert calls had one or more EXACT event compared to the controls ($34\% \times 53\%$, p=0.11), their duration was shorter ($8.2\pm2.0 \times 10.1\pm1.9$ days, p=0.481) and they were less severe (AUC 65±21 $\times 115\pm22$, p=0.118). There were no significant differences in the mean change (\pm SEM) in SGRQ scores between the groups.

Conclusions: The ability of the forecast to predict high risk periods was confirmed unequivocally. Alert calls appeared to reduce the frequency and severity of exacerbations but these effects did not reach statistical significance, perhaps because of the number of participants, lower than expected exacerbation rates, and the fact that there was contact with patients in both groups whenever they appeared to be exacerbating.

(ClinicalTrials.gov number NCT00788645)

© 2011 Primary Care Respiratory Society UK. All rights reserved. DMG Halpin *et al. Prim Care Respir J* 2011; **20**(3): 324-331 http://dx.doi.org/10.4104/pcrj.2011.00057

Keywords COPD, exacerbations, health forecasting, telemedicine

See linked editorial by Wedzicha on pg 235

The full version of this paper, with online Appendix, is available at www.thepcrj.org

* Corresponding author: Dr David MG Halpin, Consultant Chest Physician, Royal Devon & Exeter Hospital, Barrack Road, Exeter, EX2 5DW, UK Tel: +44 (0)1392 402133 Fax: +44(0)1392 402828 E-mail: D.M.G.Halpin@exeter.ac.uk

324

Effect of health forecasting on COPD exacerbations

Introduction

Delivering proactive care for exacerbations of chronic obstructive pulmonary disease (COPD) could offer many advantages over the traditional reactive approach, particularly as delaying therapy delays recovery.^{1,2} Case management (i.e. the provision of proactive, coordinated care to people with complex health and social needs) has been proposed as a way of improving outcomes in COPD,³ but identifying patients who will benefit is difficult and it does not reduce hospital admissions.⁴

There is a striking seasonality in the incidence of COPD exacerbations and meteorological factors appear to play a part in this. With clinicians, the UK Met Office has developed a unique and innovative health forecasting service (Healthy Outlook[®]) which comprises a rule-based forecasting model,⁵ an interactive automated telephone calling system, and an anticipatory care package. The forecasting model is run weekly and aims to predict whether the risk of COPD exacerbations will be normal or increased in the next fortnight. If an elevated risk is predicted, automated calls are triggered which alert patients to the increased risk. At the beginning of the winter patients receive an information pack containing leaflets on COPD, thermometers to monitor the temperature in the bedroom and living room, and advice on recognising early symptoms of an exacerbation, managing their home environment, and keeping active. The automated call acts as a reminder for patients to follow this advice and to ensure they have sufficient medication.

Medical Research Council (MRC) guidance recommends that complex interventions should be evaluated using randomised controlled trials, using a sequential approach if necessary.⁶ This prospective randomised trial had two aims:

- to assess whether the health forecasting system can predict periods of higher risk,
- and to assess the effect of the service on the frequency and severity of COPD exacerbations.

As well as identifying exacerbations using conventional clinical criteria, this is the first study to report the use of the EXACT PRO (Exacerbations of Chronic Pulmonary Disease Tool, Patient-Reported Outcome) questionnaire to identify COPD exacerbations in a clinical trial.

Methods

Study participants

All people aged over 40 with a diagnosis of COPD confirmed with spirometry (FEV₁ < 80% predicted, FEV₁/FVC ratio < 0.7) at three general practices in Devon, UK were invited to participate. Patients with a history of asthma or seasonal allergic rhinitis, other significant pulmonary disease, inability to use a BlackBerry Smartphone, or an exacerbation of COPD within four weeks of enrolment were excluded. All patients gave written informed consent. The study was approved by the Devon & Torbay Research Ethics Committee (ref 08/H0202/85).

Study design

This was a four month randomised single-blind study. During a one-week run-in period, patients completed daily diary questions displayed on the BlackBerry. Patients who successfully completed the trial period were entered into the study. Patients were allowed to continue taking all their usual medication and continued to receive usual care from their general practitioner (GP) and hospital specialists.

a) Baseline data

Smoking history, medication use, previous participation in an education or pulmonary rehabilitation programme, availability of antibiotics and steroids at home for treatment of exacerbations, and health status measured using the St George's Respiratory Questionnaire (SGRQ), were recorded. Nasal swabs were taken for viral analysis which will be reported elsewhere.

b) Alert calls

All patients received the Met Office information pack and a test call on their normal telephone to demonstrate how the system worked. Patients were then randomised either to receive the alert calls or not. An independent researcher who was not part of the study team used a list of binomial random numbers generated in block sizes of four to randomly allocate patients to receive or nor to receive alert calls from the automated system if an elevated risk of exacerbations was forecast. The investigators were unaware of which patients were allocated to receive the forecast and patients were not informed of their allocation.

Alert calls were made to the patient's normal telephone as occurs in the Healthy Outlook Service. The BlackBerry Smart Phones had their phone capabilities disabled and were only used for data collection and not to contact patients. The script for the alert call was successfully used in two pilot studies^{7,8} and as part of the routine health forecasting service since 2007. Automated calls were made on Tuesday evenings, with up to two repeat calls if the first was not answered.

c) EXACT PRO

The Exacerbations of Chronic Pulmonary Disease Tool (EXACT) is a new validated patient-reported outcome (PRO) measure designed to standardise the method for evaluating the frequency, severity, and duration of exacerbations of COPD.⁹⁻¹¹ It is a 14-item daily diary and scores can range from 0-100, with higher scores indicating worse health state. Patients complete a daily diary comprising the EXACT questionnaire⁹ plus additional questions on the colour of their phlegm, presence of symptoms of a cold or flu, whether they had seen a doctor or nurse that day for breathing problems or a cold, and whether they wanted the study team to contact them.

EXACT has been validated in a prospective, observational study in two groups of COPD patients: an acute group enrolled during a clinic visit for exacerbation and followed up for 60

days; and a stable group who had been exacerbation-free for at least 60 days.¹⁰ The study showed that EXACT had internal consistenty (Cronbach's alpha 0.92) and was reproducible in stable patients (one-week intraclass correlation 0.77). EXACT scores differentiated acute and stable patients, scores improved over time in patients recovering from exacerbations, and differentiated between degrees of clinician-rated exacerbation severity. In addition, EXACT change scores differentiated responders and non-responders on Day 10, as judged by clinicians or patients.¹⁰

The diary questions were displayed on a BlackBerry Smartphone and the responses captured using the webbrowsing capability in real time (Health Diary Inc., Toronto, Canada). The diary questions were delivered to the BlackBerry at 16.00 each day and patients were prompted to complete them that evening. A reminder was given the next day if no response was received, but submission was only allowed up to one day late.

d) Analysis of EXACT data

The developers have made initial recommendations about the identification of events using the diary, but this process continues to evolve and the nature of events identified by EXACT vis a vis clinical exacerbations is still being evaluated. The EXACT data were analysed according to the methods recommended by the developers at the time this analysis was performed (Leidy, personal communication).

Events were defined as an increase in total score of >12 points above baseline for at least two consecutive days, with the baseline recalculated every four weeks unless an event had occurred. The onset of an event was taken as the first day the score was elevated, and the end of the event was the point at which the score returned to within 6 points of baseline for three consecutive days. Severity was estimated using maximum EXACT score during an event and area under the curve (AUC).

e) Diary flags

The responses to a subset of diary items on breathlessness, cough, congestion and fatigue were used as a trigger to contact the patient to determine if an exacerbation was starting. The responses to this subset of questions were automatically analysed. If there had been an increase of > 2points in the mean of the summed raw daily scores for these items on the last two days compared to the mean of the summed item raw scores over the previous five days, an electronic flag was placed in the patient's study record.

The records were reviewed by a member of the study team each morning and patients with flags indicating they may be starting to exacerbate were contacted. If the telephone interview confirmed an exacerbation was starting, a home visit to collect further details and perform nasal swabbing was arranged. The nurses performing these visits were not aware of the patient's diary responses and, in an

attempt to minimise clinical input that is not part of the usual service, they were encouraged not to offer clinical advice unless they had serious concerns about the patient's condition. This was clearly described in the protocol and approved by the ethics committee.

Outcome measures

The co-primary outcomes were the frequency of exacerbations defined using Anthonisen criteria¹² (see below) and the proportion of patients experiencing one or more exacerbation. Secondary outcomes were the ability of the forecast to predict an increased frequency of exacerbations in the 14-day period after an alert compared to the background rate, the frequency, severity and duration of events defined using EXACT, and changes in health status.

Exacerbations were classified by Anthonisen type. Type 1 exacerbations have increased dyspnoea, sputum volume and sputum purulence, type 2 have only two of these symptoms, and type 3 have one of these symptoms plus at least one minor symptom (upper respiratory infection in the last five days, fever without other cause, increased wheezing or cough, increased respiratory or heart rate). The number of hospitalisations was recorded.

Statistical analysis

Statistical analysis was undertaken using SPSS 15.0. The study was powered to identify a 30% reduction in the proportion of patients experiencing an exacerbation, assuming (on the basis of previous studies) that 90% of patients in the control group would exacerbate over the winter.

Exacerbation rates were compared using a negative binomial model to allow for inter-subject variability. The model took account of age, gender, smoking status, and baseline forced expiratory volume in one second (FEV₁).

The ability of the forecast to predict periods of increased risk was analysed using a mixed linear model at an individual patient level with the forecast as a fixed effect.

EXACT event rates were compared using a negative binomial model taking account of age, gender, smoking status, and baseline FEV₁. Differences between groups in the maximum EXACT score and the AUC during an event were analysed using a mixed linear model to take account of repeated observations in individuals.

Results

The full CONSORT statement is shown in Appendix 1 (available online at www.thepcrj.org).

Figure 1 shows patient flow and reasons for discontinuation. Approximately one third (240/679) of patients on the COPD registers of the practices expressed an interest in taking part in the study. 76 were not eligible, principally because of co-existent asthma, lack of spirometry data, or responding after recruitment had closed. 85 were not

Copyright PCRS-UK - reproduction prohibited

Effect of health forecasting on COPD exacerbations

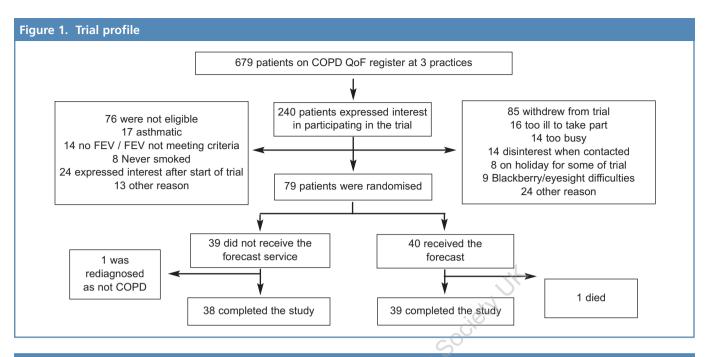


Table 1. Demographics and baseline characteristics

	Patients receiving forecast (n=40)	Patients not receiving forecast (n=39)
Age (years)	68.5 ± 1.5	70.2 ± 1.6
(range)	(48-88)	(49-86)
Male	29 (74.4%)	28 (73.7%)
Current smoker	12 (30.8%)	11 (28.9%)
Mean FEV ₁ (I)	1.26 ± 0.08	1.42 ± 0.09
Mean FEV ₁ (% pred)	48 ± 4	54 ± 3
Mean FEV1/FVC ratio	0.48 ± 0.02	0.53 ± 0.02
Severity using NICE criteria		
Mild Airflow Obstruction	17 (43.6%)	25 (65.8%)
Moderate Airflow Obstruction	15 (38.5%)	9 (23.7%)
Severe Airflow Obstruction	7 (17.9%)	4 (10.5%)
Baseline SGRQ Score	52.4 ± 2.6	53.6 ± 2.4
COPD Management (Self Reported)		
Regular check-ups in primary care	30 (76.9%)	29 (76.3%)
Have attended education program	18 (46.2%)	13 (33.3%)
Have attended rehab/exercise program	17 (43.6%)	13 (33.3%)
Have a supply of antibiotics and or oral steroids at home	18 (46.2%)	13 (33.3%)
Visit respiratory specialist at hospital	16 (41.0%)	13 (33.3%)
Medication at baseline		
SABA	29 (74.4%)	29 (76.3%)
LABA	11 (28.2%)	3 (7.9%)
LABA/ICS	14 (35.9%)	20 (52.6%)
ICS	12 (30.8%)	16 (42.1%)
Oral Steroids	11 (28.2%)	9 (23.7%)
SAMA	14 (35.9%)	11 (28.9%)
LAMA	20 (51.3%)	14 (36.8%)

Data are mean (± standard error of the mean, SEM) or number (%)

 $(SGRQ - St Georges Respiratory Questionnaire, SABA - short-acting \beta_2-agonist, LABA - long-acting \beta_2-agonist, ICS - inhaled coticosteroid, SAMA - short-acting muscarinic antagonist, LAMA - long-acting muscarinic antagonist)$

DMG Halpin et al.

Table 2. Deta	ils of forecast	calls	
Date of call alert	Number of participants called	Number of participants reached	Number of patients indicating worse symptoms or shortage of medications in response to call
22/12/2008	39	25	8
05/01/2009	39	31	14
02/02/2009	39	32	7
02/03/2009	39	34	16

randomised after assessment, principally because they lacked time or interest or because they were considered too ill. Only nine people were not randomised because they were unable to use the BlackBerry. 79 patients were randomised, with 40 in the intervention arm and 39 as controls. Two patients did not complete the trial. The two groups were generally well matched (see Table 1); however, more patients in the group receiving alert calls had attended a COPD education or exercise/rehabilitation programme and more controls were receiving ICS/LABA therapy.

Overall compliance with the BlackBerry was very high at 95.4%, with little difference between the two groups (94.3% for controls and 96.3% for intervention). The average number of missed days was 4.9 (SD 7.2) out of 107.

During the trial period (from 14th December to 31st March) there were four alert calls on 22nd December, 5th January, 2nd February and 2nd March. These calls were made to patients' normal telephones and on average 78% of patients were successfully contacted (Table 2).

Exacerbations

86 exacerbations occurred in the 79 patients. 32 were Anthonisen type 1, 24 were type 2, and 27 were type 3. Three were characterised by a marked increase in breathlessness and were regarded as an exacerbation by the patient when contacted but did not fall into an Anthonisen

Table 3. Number of patients with different numbers ofexacerbations (defined clinically) during the trial

	Num	ber of e	exacerba	ations	
	0	1	2	3	4
Patients not receiving forecast	12	11	11	4	0
Patients receiving forecast	16	10	9	3	1

category as there were no other symptoms. Three patients were hospitalised for exacerbations (two in the group that received the forecast).

58% of the patients in the group receiving the forecast experienced one or more clinical exacerbation compared with 68% in the control group (see Table 3). The exacerbation frequency (\pm standard error of the mean, SEM) over the trial period in those receiving the forecast was 0.95±0.27 and 1.17±0.29 in the controls (p=0.52).

Accuracy of the forecast

54 exacerbations (62%) occurred within 14 days of an alert call, and 33 (38%) within seven days. The exacerbation frequency per patient per week was significantly greater in the 14-day period following an alert call than the frequency during other periods ($0.086\pm0.010 \times 0.055\pm0.010$, p = 0.035). The frequency was particularly increased in the 7-day period following an alert call compared to other periods ($0.101\pm0.015 \times 0.061\pm0.008$, p = 0.018).

EXACT scores

There was no difference in mean EXACT scores at baseline or during the last week of the study between the two groups (see Table 4).

34% of the patients in the group receiving the forecast experienced one or more EXACT exacerbation compared with 53% in the control group, and the distribution of EXACT exacerbation frequencies is shown in Table 5. There was no difference between the groups in the rate of events defined on the basis of changes in EXACT scores or in the maximum EXACT scores reached during events. The mean duration of the event was two days less and the AUC for EXACT scores

	Patients receiving forecast n=40	Patients not receiving forecast n=39	р
Mean baseline EXACT ± SEM	40.2 ±1.67	39.6 ± 1.8	0.997
Mean EXACT during last week of study \pm SEM	38.2 ± 1.8	35.9 ± 2.0	0.983
Mean event rate ± SEM	0.48 ± 0.15	0.55 ± 0.17	0.724
Max EXACT score during event ± SEM	52.5 ± 3.7	60.2 ± 3.6	0.150
Mean event duration (days) \pm SEM	8.2 ± 2.0	10.1 ± 1.9	0.481
Mean AUC during event ± SEM	103 ± 31	148 ± 30	0.295

Table 4. EXACT results

PRIMARY CARE RESPIRATORY JOURNAL www.thepcrj.org

328

Effect of health forecasting on COPD exacerbations

Table 5. Number of patient exacerbations (defined usi					
	Num	ber of e	xacerb	ations	
	0	1	2	3	4
Patients not receiving forecast	17	14	3	2	0
Patients receiving forecast	25	10	1	2	0

during an event was less in the group receiving the alert calls (Table 4) – but these differences were not statistically significant.

There is preliminary evidence to suggest that using EXACT scores the severity of events can be interpreted according to the maximum score reached as follows: < 45 - mild, 45-54 moderate and > 55 severe. (Leidy, personal communication). In people not receiving the alert calls 13.6% of events were mild, 27.3% moderate and 59.1% severe, whereas in people receiving the calls 36.4% were mild, 27.3% moderate and 36.4% severe (p=0.177, Chi-squared).

Health status

There were no significant differences in the total SGRQ scores at the end of the study (49.7 \pm 2.4 in those receiving the forecast and 51.5 \pm 2.4 in controls).

Discussion

COPD exacerbations worsen lung function and health status and cause considerable mortality.^{13,14} They are one of the commonest reasons for hospitalisation,¹ and admission rates increased by nearly 30% between 2001 and 2005.¹⁵ Exacerbations may be triggered by bacterial and viral infections as well as other environmental factors including changes in weather and air pollution. Exacerbations triggered by respiratory viral infections are more severe and are associated with longer recovery times than those triggered by other factors.^{16,17}

Current strategies to reduce exacerbation rates include optimising pharmacotherapy, using oxygen when appropriate and vaccination,¹⁸ and prompt oral corticosteroids can shorten the duration of an exacerbation.¹⁹ Proactive care using case management does not reduce admission rates.⁴ This may be because most admissions involve patients who would not be considered at high risk.²⁰ Therefore, new approaches are needed. Automated interactive telephone calls triggered by a health risk forecast are an innovative method for delivering proactive care on a large scale. Telephone follow-up of patients with respiratory disease is feasible and effective,²¹⁻²⁴ and automated interactive calling has been used successfully in the management of heart failure²⁵ and asthma,^{22,26} and in monitoring patients with COPD.²⁷

Previous evaluations of the Met Office COPD Health Forecast Service using historical comparisons have suggested that it is effective at reducing hospitalisation rates. This study is the first prospective assessment of the service and shows conclusively that the forecast can predict periods of increased risk. COPD exacerbations were twice as common during periods of predicted high risk. This two-week period encompasses the 10-day interval between virus acquisition and maximal chest symptoms seen in a virus challenge model of COPD exacerbations.²⁸

This study also suggests that alert calls have the potential to reduce the frequency, duration and severity of exacerbations; however, although trends were seen, none of the differences reached statistical significance. The rate of exacerbations observed in the control group was lower than the expected value used in the protocol power calculation (68% v 90%). Thus, although the final sample size of 79 was only just short of the 82 needed according to the power calculation, a larger sample size may have yielded clearer results. However, we believe that the lack of statistical significance also reflects the difficulty of undertaking a study using a methodology that included patient contact when the intervention itself was a triggered patient contact. This issue was considered during the design of the study but no way of resolving it satisfactorily could be found. The results may also have been affected by other factors such as the fact that more patients receiving the forecast had participated in education/pulmonary rehabilitation programmes leaving less room for improvement, and greater use of ICS/LABA combination inhalers (which reduce exacerbation rates) in the control group may also have contributed to the lack of a clear effect of the forecast²⁹ in the control group. A further issue may be the fact that not all alert calls were answered by patients. Although the service generates up to two repeat calls if the first is not answered and patients are asked to give the phone number on which they would prefer to be contacted (either land line or mobile), one in five calls were not answered and thus these patients were not aware of the increased risk and able to respond to the forecast.

This is the first study to report the use of EXACT PRO to track exacerbations in a clinical trial. The participants did not have any difficulty completing the guestionnaire using the BlackBerry. The results support the validation studies and show that it can differentiate acute and stable patients and can be used to assess the severity and duration of exacerbations.^{9,10} Review of EXACT PRO scores for individual patients showed that in some cases there was a secular trend in the mean score over time, both up and down, which had the potential to affect the identification of the start and end of events when using the criterion of a change from baseline. Nevertheless, EXACT PRO did appear able to detect exacerbations and give information about their severity and duration. Further analysis is being undertaken to examine the relationship between exacerbations confirmed using clinical criteria and those events identified by changes in EXACT scores. The developers are also still refining the methods recommended for the analysis of EXACT PRO.

The 2009 Annual Report of the Chief Medical Officer for England stated that "there are clear benefits in communicating directly with people when they are at increased risk of becoming unwell – given the right information at the right time, individuals are better able to self manage their health".³⁰ Health forecasts allow preventive health measures to be targeted to vulnerable groups at the right time. To be clinically useful it is important that the forecasts are delivered to large numbers of patients in a timely fashion. This study shows that automated calling as part of a health forecast service is feasible.

The Healthy Outlook service combines the alert calls with an information pack which provides patients with important useful information about their condition, as well as thermometers to monitor the temperature in the bedroom and living room, and advice on recognising early symptoms of an exacerbation. The alert calls remind people of this advice at times of increased risk, particularly the importance of checking they have enough medication, ensuring they wear warm clothing when going out, monitoring the temperature in their home more closely, and avoiding unnecessary trips outdoors. Previous work has shown that nearly 90% of people receiving alert calls felt that they provided an important reminder at times when the prevailing weather conditions might present an increased risk to their health; one third of patients reported that they had sought a repeat prescription as a result of receiving an automated call, and one in five indicated they took some other remedial action such as turning on their heating, obtaining extra supplies of food, or avoiding unnecessary trips outdoors.³¹

By encouraging behaviours such as staying at home or keeping warm, the alert call may reduce exacerbation rates by reducing the risk of acquiring infections,³² the most common triggers.^{33,34} However, the forecast and alert call may potentially have a greater role in reducing the impact of infections by ensuring that patients have sufficient medication and reminding them of the importance of prompt treatment.²

Qualitative data show that people receiving the forecast service felt empowered by it, and as a result had a sense of control over their condition as well as making them feel cared for.³¹ These data also indicate that it is most beneficial for those who are ready to act in response to the automated calls, suggesting that when using the service in routine practice offering it to patients on an 'opt-in' basis is likely to be the most successful way of implementing it.

This study shows consistent effects on the frequency, duration and severity of exacerbations but the differences were not statistically significant. As well as the factors discussed above, this may also reflect the relative lack of potency of acute interventions to prevent exacerbations or reduce their severity. If more effective therapies for treating exacerbations become available the combination of the forecast with automated interactive calling is an efficient way of supporting their use; this

approach offers a new and exciting way of delivering proactive care to large numbers of patients with long term conditions.

Acknowledgements

Thanks to: St Thomas, Mount Pleasant & Honiton GP Practices; Sara Monem, Wayne Elliott & Patrick Sachon (Met Office); Martin Jenkins (AstraZeneca) for statistical advice; Neil Johnston & Jerry Legierski (Health Diary), Phyllis Steer, Sue Blake & Sue Williams (Research Nurses).

Conflicts of interest

David Halpin chairs and Mark Levy is a member of the MetOffice Health Forecasting Advisory Group. They have no financial interest in the MetOffice. Tish Laing-Morton, Sarah Spedding & Penny Marno are employees of the MetOffice. Jonathan Lewis and Paul Newbold are employees of AstraZeneca. Peter Coyle has no conflicts of interest to declare. Mark Levy is the Editor Emeritus of the *PCRJ*, but was not involved in the editorial review of, nor the decision to publish, this article.

Contributorship

David Halpin, Mark Levy, Penny Marno, Tish Laing-Morton, Jonathan Lewis, Paul Newbold & Peter Coyle all contributed to the design of the study. David Halpin, Penny Marno, Tish Laing-Morton, & Sarah Spedding carried out the study. David Halpin & Penny Marno analysed the data. David Halpin & Penny Marno wrote the first draft of the manuscript and all authors contributed to the final draft. David Halpin acts as guarantor of the data.

Funding

The study was funded by AstraZeneca.

References

- 1. Donaldson GC, Wedzicha JA. COPD exacerbations .1: Epidemiology. *Thorax* 2006;61(2):164-8. http://dx.doi.org/10.1136/thx.2005.041806
- Wilkinson TM, Donaldson GC, Hurst JR, Seemungal TA, Wedzicha JA. Early therapy improves outcomes of exacerbations of chronic obstructive pulmonary disease. *Am J Respir Crit Care Med* 2004;**169**(12):1298-303. http://dx.doi.org/10.1164/ rccm.200310-1443OC
- Adams SG, Smith PK, Allan PF, Anzueto A, Pugh JA, Cornell JE. Systematic review of the chronic care model in chronic obstructive pulmonary disease prevention and management. *Arch Intern Med* 2007;167(6):551-61. http://dx.doi.org/10.1001/ archinte.167.6.551
- Gravelle H, Dusheiko M, Sheaff R, et al. Impact of case management (Evercare) on frail elderly patients: controlled before and after analysis of quantitative outcome data. BMJ 2007;334(7583):31-5. http://dx.doi.org/10.1136/bmj.39020. 413310.55
- Bryden C, Bird W, Halpin DM, Levy ML. Seasonality in COPD emergency admissions to hospital and predictability using surveillance for influenza-like illness. *Thorax* 2006;61(suppl 2):ii29.
- Campbell M, Fitzpatrick R, Haines A, et al. Framework for design and evaluation of complex interventions to improve health. BMJ 2000;**321**(7262):694-6. http://dx.doi.org/10.1136/bmj.321.7262.694
- Levy ML, Bryden C, Pagliari C, Pinnock H. A Feasibility Study into the Use of Automated Calling for Patients with Chronic Obstructive Pulmonary Disease in Whitstable, Kent To Inform the Methodology of a Randomized Control Trial. *Proc Am Thorac Soc* 2008:A868.
- Levy ML, Sachon P, Halpin DMG, Marno PM, Lindman P. A Service Evaluation of Direct-to-Patient Automated Calling as Part of a Health Forecasting System in Cornwall, South West England for People with Chronic Obstructive Pulmonary Disease. *Proc Am Thorac Soc* 2008:A868.
- Jones PW, Chen WH, Wilcox TK, Sethi S, Leidy NK. Characterizing and Quantifying the Symptomatic Features of COPD Exacerbations. *Chest* 2011;**139**(6):1388-94.
- Leidy NK, Wilcox TK, Jones PW, Roberts L, Powers JH, Sethi S. Standardizing Measurement of COPD Exacerbations: Reliability and Validity of a Patient-Reported Diary. Am J Respir Crit Care Med 2011;183(3):323-9. http://dx.doi.org/10.1164/rccm.201005-0762OC

Copyright PCRS-UK - reproduction prohibited

Effect of health forecasting on COPD exacerbations

- Leidy NK, Wilcox TK, Jones PW, et al. Development of the EXAcerbations of Chronic Obstructive Pulmonary Disease Tool (EXACT): a patient-reported outcome (PRO) measure. Value Health 2010;13(8):965-75. http://dx.doi.org/10.1111/ j.1524-4733.2010.00772.x
- Anthonisen NR, Manfreda J, Warren CP, Hershfield ES, Harding GK, Nelson NA. Antibiotic therapy in exacerbations of chronic obstructive pulmonary disease. *Ann Intern Med* 1987;**106**(2):196-204.
- Wedzicha JA, Wilkinson T. Impact of chronic obstructive pulmonary disease exacerbations on patients and payers. Proc Am Thorac Soc 2006;3(3):218-21. http://dx.doi.org/10.1513/pats.200510-114SF
- Anzueto A, Sethi S, Martinez FJ. Exacerbations of chronic obstructive pulmonary disease. Proc Am Thorac Soc 2007;4(7):554-64. http://dx.doi.org/10.1513/ pats.200701-003FM
- Healthcare Commission. Clearing the Air. A national study of chronic obstructive pulmonary disease. London: Commission for Healthcare Audit and Inspection 2006.
- Hurst JR, Donaldson GC, Wilkinson TM, Perera WR, Wedzicha JA. Epidemiological relationships between the common cold and exacerbation frequency in COPD. *Eur Respir J* 2005;26(5):846-52. http://dx.doi.org/10.1183/09031936.05.00043405
- Seemungal TA, Harper-Owen R, Bhowmik A, Jeffries DJ, Wedzicha JA. Detection of rhinovirus in induced sputum at exacerbation of chronic obstructive pulmonary disease. *Eur Respir J* 2000;**16**(4):677-83. doi:10.1034/j.1399-3003.2000.16d19.x
- Scott S, Walker P, Calverley PM. COPD exacerbations. 4: Prevention. *Thorax* 2006;61(5):440-7. http://dx.doi.org/10.1136/thx.2005.041848
- Walters JA, Gibson PG, Wood-Baker R, Hannay M, Walters EH. Systemic corticosteroids for acute exacerbations of chronic obstructive pulmonary disease. *Cochrane Database Syst Rev* 2009(1):CD001288.
- Bryden C, Bird W, Titley HA, Halpin DM, Levy ML. Stratification of COPD patients by previous admission for targeting of preventative care. *Respir Med* 2009;**103**(4):558-65. http://dx.doi.org/10.1016/j.rmed.2008.10.027
- 21. Partridge MR. An assessment of the feasibility of telephone and email consultation in a chest clinic. *Patient Educ Couns* 2004;**54**(1):11-13. http://dx.doi.org/ 10.1016/S0738-3991(03)00166-6
- Pinnock H, Bawden R, Proctor S, *et al.* Accessibility, acceptability, and effectiveness in primary care of routine telephone review of asthma: pragmatic, randomised controlled trial. *BMJ* 2003;**326**(7387):477-9. http://dx.doi.org/10.1136/ bmj.326.7387.477
- 23. Mair FS, Wilkinson M, Bonnar SA, Wootton R, Angus RM. The role of telecare in the management of exacerbations of chronic obstructive pulmonary disease

in the home. *J Telemed Telecare* 1999;**5**(Suppl 1):S66-7. http://dx.doi.org/ 10.1258/1357633991932603

- Whitten P, Mickus M. Home telecare for COPD/CHF patients: outcomes and perceptions. J Telemed Telecare 2007;13(2):69-73. http://dx.doi.org/ 10.1258/135763307780096249
- Clark RA, Inglis SC, McAlistair FA, Cleland JGF, Stewart S. Telemonitoring or structured telephone support programmes for patients with chronic heart failure: systemic review and meta-analysis. *BMJ* 2007;**334**:942-5. http://dx.doi.org/ 10.1136/bmj.39156.536968.55
- Vollmer WM, Kirshner M, Peters D, et al. Use and Impact of an Automated Telephone Outreach System for Asthma in a Managed Care Setting. Am J Manag Care 2006; 12(12):725-33.
- Young M, Sparrow D, Gottlieb D, Selim A, Friedman R. A telephone-linked computer system for COPD care. *Chest* 2001;**119**(5):1565-75. http://dx.doi.org/10.1378/chest.119.5.1565
- Mallia P, Message SD, Kebadze T, Parker H, Kon OM, Johnston SL. An experimental model of rhinovirus induced chronic obstructive pulmonary disease exacerbations: a pilot study. *Respir Res* 2006;**7**(1):116. http://dx.doi.org/10.1186/1465-9921-7-116
- Calverley PM, Boonsawat W, Cseke Z, Zhong N, Peterson S, Olsson H. Maintenance therapy with budesonide and formoterol in chronic obstructive pulmonary disease. *Eur Respir J* 2003;22(6):912-19. http://dx.doi.org/ 10.1183/09031936.03.00027003
- Department of Health. 2009 Annual Report of the Chief Medical Officer. London: Department of Health 2009.
- Marno P, Chalder M, Laing-Morton T, Levy M, Sachon P, Halpin D. Can a health forecasting service offer COPD patients a novel way to manage their condition? *J Health Serv Res Policy* 2010;**15**(3):150-5. http://dx.doi.org/10.1258/ jhsrp.2009.009035
- Cold exposure and winter mortality from ischaemic heart disease, cerebrovascular disease, respiratory disease, and all causes in warm and cold regions of Europe.
 The Eurowinter Group. Lancet 1997;349(9062):1341-6. http://dx.doi.org/ 10.1016/S0140-6736(96)12338-2
- Sethi S, Murphy TF. Infection in the pathogenesis and course of chronic obstructive pulmonary disease. N Engl J Med 2008;359(22):2355-65. http://dx.doi.org/ 10.1056/NEJMra0800353
- McManus TE, Marley AM, Baxter N, et al. Respiratory viral infection in exacerbations of COPD. Respir Med 2008;102(11):1575-80. http://dx.doi.org/ 10.1016/j.rmed.2008.06.006

Available online at http://www.thepcrj.org

Consort 2010 Clecklist item Section/Topic Item Section/Topic No Checklist item Section/Topic Item Title and abstract 1a Identification as a randomised trial in the title Item Section/Topic No Checklist item Title and abstract 1a Identification as a randomised trial in the title Scientific background and explanation of rationale Objectives Scientific background and explanation of rationale Distributic scientific background and explanation of rationale Distributic science see CONSORT Trial design Tr	Concentration Reporting a randomised trial in the title Checklist item Reporting a randomised trial in the title Structured summary of trial design, methods, results, and conclusions (for specific guidance see CONSORT for abstracts) 1 Scientific background and explanation of rationale 1-2 Specific objectives or hypotheses 2 Description of trial design (such as parallel, factorial) including allocation ratio 2 Description of trial design (such as parallel, factorial) including allocation ratio 2 Description of trial design (such as parallel, factorial) including allocation ratio 2 Description of trial design (such as parallel, factorial) including allocation ratio 2 Constrained for participants 2 Settings and locations where the data were collected 2	Reported on page No 1 1-2 2 2 Not Applicable 2 2
Identification as a rando Structured summary of Structured summary of Scientific background ar Specific objectives or hy Description of trial desig Important changes to m Eligibility criteria for part Settings and locations w The interventions for ea actually administered Completely defined pre- were assessed Any changes to trial out How sample size was d When applicable, explar Method used to generat Type of randomisation; Machanism used to imm	and conclusions (for specific guidance see CONSORT for abstracts) including allocation ratio tent (such as eligibility criteria), with reasons	1 1-2 2 2 Not Applicable 2 2
Structured summary of Scientific background ar Specific objectives or hy Description of trial desig Important changes to m Eligibility criteria for part Settings and locations w The interventions for ea actually administered Completely defined pre- were assessed Any changes to trial out How sample size was do When applicable, explar Method used to generat Type of randomisation; Mechanism used to imm	and conclusions (for specific guidance see CONSORT for abstracts) including allocation ratio tent (such as eligibility criteria), with reasons	1 1-2 2 2 Not Applicable 2 2
Scientific background ar Specific objectives or hy Description of trial desig Important changes to m Eligibility criteria for part Settings and locations w The interventions for ea actually administered Completely defined pre- were assessed Any changes to trial out How sample size was do When applicable, explar Method used to generat Type of randomisation; Mechanism used to imm	including allocation ratio lent (such as eligibility criteria), with reasons	1-2 2 2 Not Applicable 2
Specific objectives or hy Description of trial desig Important changes to m Eligibility criteria for part Settings and locations w The interventions for ea actually administered Completely defined pre- were assessed Any changes to trial out How sample size was d When applicable, explar Method used to generat Type of randomisation; Mechanism used to imp	including allocation ratio ient (such as eligibility criteria), with reasons	2 2 Not Applicable 2
Description of trial desig Important changes to m Eligibility criteria for part Settings and locations w The interventions for ea actually administered completely defined pre- were assessed Any changes to trial out How sample size was d When applicable, explar Method used to generat Type of randomisation; Mechanism used to imm	including allocation ratio lent (such as eligibility criteria), with reasons	2 Not Applicable 2
 3a Description of trial desig 3b Important changes to m 4a Eligibility criteria for part 4b Settings and locations we 5 The interventions for ear actually administered 6a Completely defined pre- were assessed 6b Any changes to trial out 7a How sample size was d 7b When applicable, explar 8a Method used to generat 8b Type of randomisation; 9 Mechanism used to immode 	including allocation ratio ient (such as eligibility criteria), with reasons	2 Not Applicable 2
 3b Important changes to m 4a Eligibility criteria for part 4b Settings and locations w 5 The interventions for ea actually administered 6a completely defined pre- were assessed 6b Any changes to trial out 7a How sample size was do 7b When applicable, explar 8b Type of randomisation; 9 Mechanism used to imm 	ient (such as eligibility criteria), with reasons	Not Applicable 2
 4a Eligibility criteria for part 4b Settings and locations w 5 The interventions for ear 6 The interventions for ear actually administered 6a Completely defined pre- were assessed 6b Any changes to trial out 7a How sample size was d 7b When applicable, explar 8a Method used to generat 8b Type of randomisation; 9 Mechanism used to immode 		2
 The interventions for each actually administered The interventions for each actually administered Completely defined prewere assessed Any changes to trial out Ta How sample size was d Tb When applicable, explar 8 Method used to generat 8 Type of randomisation; 9 Mechanism used to immode to immode 		c
actually administered actually administered Completely defined pre- were assessed Any changes to trial out How sample size was d When applicable, explar Method used to generat Type of randomisation; Mechanism used to imm	ch aroun with sufficient details to allow renlication including how and when they were	7
	5	2-3
	specified primary and secondary outcome measures, including how and when they	c
		3
	ced, with reasons	Not Applicable
88 g	and stopping guidelines	Not Applicable
88 g 80 g	Ś	
98 р	ence	2
	i as blocking and block size)	2
	Mechanism used to implement the random allocation sequence (such as sequentially numbered containers),	
concealment describing any steps taken to conceal the sequence ur mechanism	en to conceal the sequence until interventions were assigned	N
10 Who generated the rand interventions	lom allocation sequence, who enrolled participants, and who assigned participants to	0
was blinde	d after assignment to interventions (for example, participants, care providers, those	2

Effect of health forecasting on COPD exacerbations

PRIMARY CARE RESPIRATORY JOURNAL www.thepcrj.org

000

12b	12a Statistical methods used to compare groups for primary and secondary outcomes 12b Methods for additional analyses, such as subgroup analyses and adjusted analyses	9 0
Results		
Participant flow (a 13a	For each group, the numbers of participants who were randomly assigned, received intended treatment, and	
diagram is strongly	were analysed for the primary outcome	3-4
recommended) 13b	For each group, losses and exclusions after randomisation, together with reasons	4 + fig 1
Recruitment 14a	Dates defining the periods of recruitment and follow-up	2
14b	Why the trial ended or was stopped	Not Applicable
Baseline data 15	A table showing baseline demographic and clinical characteristics for each group	Table 1
Numbers analysed 16	For each group, number of participants (denominator) included in each analysis and whether the analysis was	
	by original assigned groups	3
Outcomes and 17a	For each primary and secondary outcome, results for each group, and the estimated effect size and its	
estimation	precision (such as 95% confidence interval)	5
17b	For binary outcomes, presentation of both absolute and relative effect sizes is recommended	
Ancillary analyses 18	Results of any other analyses performed, including subgroup analyses and adjusted analyses, distinguishing	
	pre-specified from exploratory	Not Applicable
Harms 19	All important harms or unintended effects in each group (for specific guidance see CONSORT for harms)	
		Not Applicable
Limitations 20	Trial limitations, addressing sources of potential bias, imprecision, and, if relevant, multiplicity of analyses	6-7
Generalisability 21	Generalisability (external validity, applicability) of the trial findings	6-7
Interpretation 22	Interpretation consistent with results, balancing benefits and harms, and considering other relevant evidence	6-7
Other information		
Registration 23	Registration number and name of trial registry	-
Protocol 24	Where the full trial protocol can be accessed, if available	Not available
Funding 25	Sources of funding and other support (such as supply of drugs), role of funders	7

recommend reading CONSORT extensions for cluster randomised trials, non-inferiority and equivalence trials, non-pharmacologicaltments, herbal interventions, and pragmatic trials. Additional extensions are forthcoming: for those and for up to date references relevant to this checklist, seew.consort-statement.org

CONSORT 2010 checklist

Copyright PCRS-UK - reproduction prohibited

DMG Halpin et al.

http://www.thepcrj.org

PRIMARY CARE RESPIRATORY JOURNAL www.thepcrj.org

Page 2