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GUIDELINE PAPER

# International Primary Care Respiratory Group (IPCRG) Guidelines: Dissemination and Implementation – a proposed course of action

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## KEYWORDS

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**Summary** There is growing evidence that good implementation of evidence-based guidelines can result in improvement in health outcomes. This paper on Dissemination and Implementation constitutes the final paper of the IPCRG Guidelines on the management of chronic respiratory diseases in primary care. It highlights the historical development of these guidelines following the formation of the International Primary Care Airways Group (IPAG) in 2001 together with its dissemination and implementation subgroup, and the subsequent transfer of this dissemination and implementation role to the IPCRG. It covers the main factors within the IPCRG workplan, including the issues of governance, launch, dissemination, implementation, and evaluation.

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Despite our knowledge of effective treatments for common chronic respiratory illnesses, people with these respiratory illnesses remain sub-optimally managed [1]. The availability of national and international guidelines provides healthcare professionals with evidence-based recommendations for diagnosis and management. There is growing evidence that implementation of evidence-based guidelines can result in improvement of health outcomes [2–6] or in improvement in the confidence of health professionals to manage care in line with best

available evidence [7]. There is also evidence of failure to implement, and barriers to the implementation of, cost-effective health interventions in both high-income and low-income countries [7–10]. A number of reviews have explored effective ways to promote the uptake of evidence-based interventions [11–15].

The International Primary Care Airways Group (IPAG) was formed in 2001 by Primary Care specialists with strong links to primary care respiratory groups and global primary care groups, working in close collaboration with public health officials from the World Health Organisation (WHO), and respiratory specialists in the European Academy of Allergology and Clinical Immunology (EAACI), the Global Initiative for Asthma (GINA),

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the Global Initiative for Chronic Obstructive Lung Disease (GOLD), and the Allergic Rhinitis and its Impact on Asthma Initiative (ARIA). Their goal was to develop guideline materials written by, and produced for, primary care doctors, which would be appropriate to primary care diagnosis and treatment of chronic respiratory diseases [16].

The motivation for the IPAG project flowed from the recognition that, globally, primary care clinicians treat the vast majority of patients with chronic airways diseases. However, international evidence-based practice guidelines are often complicated and recommend the use of resources which are not always available in the primary care setting.

Within the IPAG project workplan, guideline dissemination and implementation were seen as critical elements of guidelines development, and it was realized that a global program of dissemination and implementation would be best carried out through existing global, regional, and national primary care societies and other interested groups. A dissemination and implementation working group comprising Dr Ron Neville (chair) Dr. Karin Lisspers, Dr. Svein Hoegh Henrichsen, Dr. Ivo Smeele, Prof. Martyn Partridge (GINA Executive Member), Prof. Richard Beasley (GINA Executive Member) and Dr. Nikolai Khaltsev (WHO) identified a number of principles to underpin guideline dissemination and implementation. These were:

- Dissemination and implementation strategies should be evidence-based
- There is a growing body of evidence to support continuous quality improvement (US terminology) or audit projects (European). Patient outcomes can be improved if healthcare professionals are actively involved in projects to link guidelines with patient-specific feedback.
- There is a need for a repository or 'toolkit' of materials to help healthcare professionals deliver good quality care for people with asthma in line with guidelines.
- A co-ordinated series of educational initiatives aimed at healthcare professionals and patients is required for successful implementation. These initiatives are preliminary activities to prepare professionals and to raise public awareness.
- While barriers to implementation may be local, there are good examples from many different environments of how the problems of implementation can be overcome. Healthcare professionals can offer each other mutual support.

Subsequently, the dissemination and implementation role for the guidelines

was transferred to the dissemination and implementation subgroup of the International Primary Care Respiratory Group (IPCRG) chaired by Dr Ron Tomlins, with the members of the IPAG working group continuing to be engaged. Dr Barbara Yawn contributed to the workplan. The IPCRG workplan is reproduced here as an example of how such an international program could work:

- Governance
  - Identify a Steering Group of Professionals and Patient Representatives to co-ordinate activities (including members of the GINA Dissemination and Implementation Strategy Group).
  - Engage one patient group to join collaboration (for example EFA, perhaps with support from the Global Asthma Coalition).
  - Establish a sponsorship policy to provide funding for the dissemination and implementation of guidelines. This may involve international funding to underpin IPCRG activities, and national or local funding to support national or local implementation. The policy should take account of editorial independence, ownership or intellectual property and appropriate mechanisms for the licensing of IPAG/IPCRG materials consistent with policies relating to pharmaceutical company sponsorship of educational activities applying in individual countries.
  - The Steering Group will undertake continuing review of the dissemination and implementation process and will adapt strategies to fit prevailing circumstances.
- Launch
  - Produce a draft pocket-sized Primary Care version of the integrated GINA, GOLD and ARIA guidelines based around attainment of these outcomes.
  - Translate into the major languages of Europe and make available for 'download' on the Internet.
  - Publish guidelines in an appropriate journal (Primary Care Respiratory Journal).
  - Launch guidelines at IPCRG Conference in Melbourne in February 2004.
  - Where appropriate, consider national launches of guidelines.
- Dissemination
  - Invite comment and criticism from national and international respiratory professional organisations with a view to seeking endorsement, preferably before the launch.
  - Invite comment and criticism from key patient associations.

- Develop a 'model' communications plan to support dissemination by national bodies and patient groups.
- Establish (through IPCRG) a panel of International GP speakers to facilitate local and national guidelines meetings.
- Develop educational resources (including web-enabled interactive products) to facilitate the implementation of guidelines.
- Implementation
  - Develop a 'model' implementation plan to support implementation by national bodies and patient groups.
  - Work with the pharmaceutical industry and national member bodies of IPCRG to facilitate the local implementation of guidelines, in accordance with IPCRG policy. This may include the national member body developing an implementation plan with the pharmaceutical industry and undertaking evaluation of the implementation.
  - Establish a forum on the Internet for the sharing of ideas and to exchange news of successful projects.
  - Develop standards-based electronic tools to support the incorporation of guidelines into prescribing programs or the recording of data to enhance evaluation.
  - Provide a peer-group support service to clinicians in individual countries wishing to help run audit packages or to report and publish on their findings.
- Evaluation
  - Identify a set of outcome measures relevant to primary care.
  - Set up an Internet-based 'toolkit' of audit and 'quality of care' materials.
  - The existing 'International Asthma Quality of Care' ([www.iaqoc.com](http://www.iaqoc.com)) site could be adapted for this purpose.
  - Encourage professionals involved in continuous quality improvement or audit projects to report their findings to the ERS Primary Care Symposium or other suitable venues.
  - Run an Internet-based international audit and feedback service for health care professionals wishing to compare their own management of asthma patients with colleagues nationally and internationally. (The IAQOC project could be developed to meet this aim.)

The IPCRG workplan has yet to be fully implemented.

Guideline development and implementation in a primary care setting is an active area for research. There is increasing awareness of the

crucial role for funding agencies in structuring incentives for delivery of evidence-based care [7,17–19] and in gaining an understanding of the cultural or attitudinal factors that influence healthcare providers, patients and their carers in the attainment of optimal health outcomes [20–28]. Perhaps the most interesting areas for exploration are the 'core' primary care areas of continuity of care [29], the management of co-morbidity [30,31] and integration with other health services [32]. The evidence is starting to accumulate, from both cross-national and intra-national studies, that primary care helps prevent illness and death and is associated with a more equitable distribution of health within populations, thereby suggesting ways to improve overall health and reduce differences in health across major population sub-groups [33].

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