

Audit of the management of asthma patients in an accident and emergency department

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Abstract

Aim To assess how the management of asthma in an Accident and Emergency Department (A&E) complies with the Guidelines of The British Thoracic Society and to assess the extent of involvement of the General Practitioner in the management of acute exacerbations of asthma in the community.

Method

A retrospective audit of asthma presentations to a North London Accident and Emergency Department during the period November 1999 to May 2000.

Result

64 Casualty Cards were analysed. The frequency with which each of 8 clinical features indicating asthma severity was recorded ranged from 37% to 98%. Expected peak flow was recorded in 50% of

patients. Of the 57 patients discharged, 35 had undertaken a repeat peak flow, and in 31 cases the last recorded repeat peak flow was more than 60% of the patient's normal or expected level (60% being the threshold suggested by the BTS at which discharge from A&E might be considered if the patient is stable or improving). 17 patients were recorded as having seen their GP prior to presentation to A&E. 17 of the patients discharged were recorded as having been instructed to see their GP for follow up.

Conclusion

Compliance with BTS Guidelines would be improved if a more detailed history was taken from patients and if greater emphasis was placed on the recording of pre and post nebulizer peak flow measurements. The role of the GP in asthma management might be promoted if patients discharged from A&E are more strongly urged to visit their Practice.

Introduction

About 1250 deaths per year in England and Wales are certified as due to asthma. The Guidelines produced by the British Thoracic Society were published in a Supplemental issue of *Thorax* in 1997 together with charts relating to the management of asthma in specific contexts. Chart 5 is entitled "Asthma in Accident and Emergency Departments"¹. The Guidelines aim to reduce the morbidity and mortality associated with asthma and they stress the role of the General Practitioner (GP) in managing asthma in the community.

Method

A list of patients presenting to a North London Accident and Emergency (A&E) Department between the ages of 16 and 80 was obtained, where "Asthma" was either the presenting complaint as entered by the reception staff or the diagnosis made by the Casualty Officer. A total of 253 patients presented with asthma as defined, during the period November 1999 to May 2000 and a sample of 64 was selected applying a random number table to the list of the 253 patients as identified by their A&E departmental number.

Criteria and Standard

The criteria adopted for audit were based on those features highlighted in Chart 5 of the Supplemental Issue of *Thorax* which accompanied the 1997 BTS Guideline¹. A standard of 100% for the recording of these criteria was set.

Result

Symptom duration was recorded in 59 of the 64 attendances. For 37 patients onset was within the 2 hours immediately prior to presentation, with 6 (16%) having been seen by their GP. Of the 22 patients with

a longer duration of symptoms, 7 (32%) had consulted their GP, while of the 8 patients who used regular home nebulisers, only 1 had seen their GP in the week prior to presentation to A&E; two of these were admitted to hospital. Of the 5 patients who had exhausted their salbutamol inhalers during the current exacerbation, 2 smoked 10 cigarettes per day and one presented to A & E intoxicated. The recording of clinical parameters to assess asthma severity is given in Table 1.

Table 1: The recording of clinical parameters to assess asthma severity

Clinical feature	Percentage of cards recorded	Standard %
Speech characteristics	2	00
Pulse	9	00
Respiration rate	8	00
Pulse oximetry	9	00
Initial peak flow	8	00
Expected peak flow	6	00
Current medication	2	00
Previous admission history	3	00

Table 2: Adherence to the BTS discharge guidelines for the 57 patients who were not admitted

Feature	% discharge	Standard %
Repeat PEF performed	6	00
Last PEF > 60% of normal (where repeat performed)	8	00
Instruction to see GP recorded in card	0	00
Separate GP Letter written	5	N/A
Returned to A&E after discharge	5	N/A

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Adherence to the BTS discharge Guidelines for the 57 patients who were not admitted is given in Table 2.

Discussion

Contact with general practitioner

Only 20% of case notes had a recorded consultation with the patient's GP within the previous week. This is lower than that obtained during the census in September 1994 of asthma presentations to UK A&E Department² where 36% of patients reported seeing their GP in the 7 days prior to presentation.

Compliance with BTS guidelines in A&E

In comparison with the BTS Standards the frequency of recording of the key clinical features assessing asthma severity varied from 37% (for the noting of previous admission history) to 98% (for the recording of pulse oximetry levels), yet only 10% of patients returned to the department within 24 hours of discharge, (one sent by their GP) of whom two were admitted.

Adherence to the BTS treatment guidelines is more difficult to achieve when important information regarding the history of the exacerbation is not obtained, and expected peak expiratory flow (PEF) is not recorded (half of our sample), and where post-nebuliser PEF is not recorded (in 39% of the patients discharged in this study).

In the British Thoracic Association's (now known as the BTS) confidential enquiry into death from asthma in the West Midlands and Mersey regions in 1982, failure to assess the severity of acute asthma, on the part of patient and relatives as well as doctors, was considered to have contributed to under-treatment and preventable death³.

Recommendation

Standard

The British Thoracic Society might consider sending copies of its new Guidelines to Casualty Department for distribution to each cohort of Senior House Officers (SHOs).

General practice

GPs might consider how to persuade patients whose

symptoms are developing gradually, rather than on sudden onset, to consult earlier in an exacerbation. The provision by the GP of a written self-management plan would seem particularly appropriate for patients with home nebulisers, who might otherwise defer seeking medical attention.

The Cochrane review of 22 studies comparing self-management education with usual care suggested that self-management education reduces hospitalisation and A&E visits⁴.

Accident and Emergency departments (A&E)

The recording of the key clinical features indicating asthma severity might be improved by the introduction of a preprinted record form for completion by the doctor; this would provide sufficient information to enable an assessment of the patient according to the BTS Guidelines.

Compliance with the Guidelines could then be audited to identify whether the intervention had led to an improvement.

A revised and more detailed discharge summary for GPs might help address the schism between the primary and hospital management of many of the patients presenting to A&E. ■

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Reference

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Cochrane Airways Group, International Symposium 2003 6 to 7 November 2003, The Royal College of Physicians, London

A major international two day symposium concerning evidence of the efficacy of therapy and its application in routine practice, guideline and protocol formulation in areas of respiratory disease including Acute asthma, Chronic asthma, Chronic obstructive pulmonary disease, Bronchiectasis, Sleep apnoea

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