

An audit of the management of asthma in an urban health centre

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Summary

This full audit cycle which was undertaken in a church run health centre in the Middle East demonstrates an encouraging potential for improvement of the treatment of asthma.

Cultural and economic factors are significant barriers to implementing and maintaining change

Dr Christoph Schult was awarded second prize in the GPIA registrar audit competition 2000 presented at the NARTC/GPIA congress in September 2000

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Introduction

This audit was undertaken while working in a main nurse-run Primary Care Health Centre in the Republic of Yemen as a volunteer doctor. My job consisted not only of seeing patients myself but also of conducting regular teaching sessions for the medical staff on relevant topics in the form of lunchtime conferences.

The idea to audit the management of asthma was prompted by the large number of bottles with salbutamol syrup in the adjacent pharmacy. I could only think of very exceptional circumstances for those to be prescribed to patients and wondered what the treatment of asthma was like

The patients were entitled to get free medical care and basic medication after initial registration for a small annual fee. Repeat prescriptions for chronic disease were issued on a monthly basis

To complete the audit cycle possible changes were suggested and implemented after the initial evaluation which were then re-audited two months later

Audit criteria and standards (Table 1)

The audit criteria were based on the published guidelines for the UK³

The standards were set taking into account that prescribing in a poor country has to face difficulties unknown elsewhere

Method

First, a period of one month prior to my arrival was audited (15/08/2000 - 14/09/2000) by finding the notes of patients with asthma who were treated for this condition in the set period of time. The results of this first audit were discussed in a meeting with all clinic staff and the treatment guidelines for asthma were introduced to them. The audit cycle was then completed for the period from 15/11/2000 to 14/12/2000 using the same criteria and standards and looking at those patients who had been included in the first stage of the audit

Result

33 patients (three school children, four adult female and six adult males) with asthma were treated in both periods of time. There was a marked improvement in the management of asthma [Figure 1]. The standards were met in all but two criteria which were the documentation of the Peak Flow and the prescription of inhaled steroids, but even in these criteria improvements were achieved

Discussion

A doctor working in a developing country is confronted with different challenges and obstacles than a UK based doctor⁴

Lack of education of health care professional

The nurses tried their best to treat the patients but they were unaware, for instance, of the adverse effect of long-term oral steroids. They overestimated the role of antibiotics and did not know how to check patient's peak flow correctly. However, they were very keen to update their knowledge and the results of the audit confirms that the changes suggested were indeed put into practice. Effective staff training should be team-based, non-patronizing and enjoyable in order to introduce and maintain changes. The lunchtime conferences involved the whole team and I attempted to make them enjoyable and non-patronising

Table 1. Audit criteria and standard

Criterion	Standard
1. Monitoring and recording of chest findings and Peak Flow	At least 75% of patients should have their chest findings recorded and their Peak Flow checked at least once in a one month period
2. Prescription of PRN salbutamol inhaler	At least 75% of patients with asthma should be prescribed a salbutamol inhaler
3. Prescription of regular inhaled steroid	At least 75% of patients who require treatment beyond the occasional salbutamol inhaler should be prescribed steroid inhaler
4. Use of antibiotic	Not more than 10% of patients with asthma should be prescribed an antibiotic within a period of one month
5. Use of long-term oral steroid	Not more than 10% of patients with asthma should be on long-term oral steroids

Cultural barriers of patient

One problem was that inhalers were not very well accepted by our patients. Most of them thought that tablets (or even better, injections) were superior to an topical treatment. Compared to a steroid inhaler however, the salbutamol inhaler was more readily accepted as it brings instant relief. This over reliance on oral rather than inhaled therapy and underuse of prophylactic medication was noted by Watson in survey of expatriate doctors working in developing countries⁴

Another problem was the administration of inhaled drugs to those unable to acquire a proper inhaled technique, as spacer devices or special inhalers were not available. We were able to solve this problem at least partially by emphasizing a good inhaled technique on each consultation and by self-designed spacers from empty plastic bottles which worked surprisingly well

The tutorial was not really successful in introducing peak flow recording as a diagnostic tool. It was indeed nearly impossible to convince patients to blow as hard as they could. They did not see any purpose in it, and at the best of times found it funny. Patient education is probably more difficult than staff education but can be just as effective once a trusting relationship has been established. Patient education proved to be more difficult than staff education

Lack of financial resource

The main problem was the cost of inhalers. It was not so much a problem with salbutamol, as we had donated stock of these in our pharmacy to give to poor patients, and also a generic salbutamol from Egypt was widely available at a reduced rate from outside pharmacies. However, steroid inhalers were not available as cheap generics and therefore practically unaffordable to the majority of our patients. We eventually managed to purchase a small number from charity funds. This issue constitutes a challenge not only to the generosity of the individual but also to the marketing policies of drug companies.

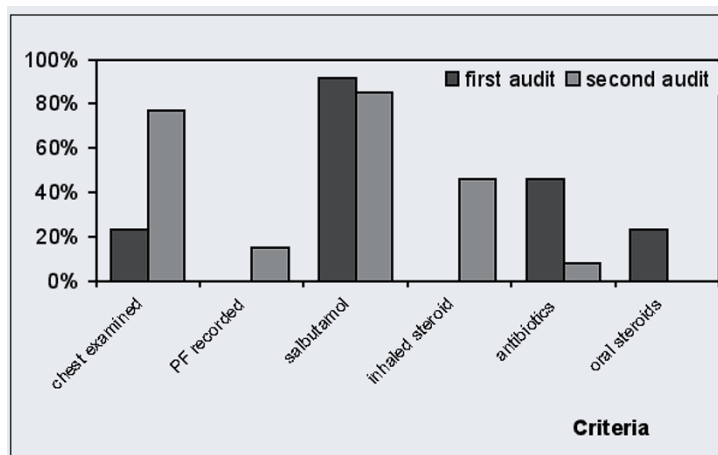


Figure 1. Graph to illustrate the standards achieved before and after the educational intervention

Conclusion

Despite an encouraging potential for improvement cultural and economic factors are significant barriers to implementing and maintaining change. These issues need to be understood and addressed if the standards of asthma care promoted by UK guidelines are to be successfully introduced into developing countries. ■

Reference

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