Bd's letter

Twenty free hours of CPD! That's right, now that the November issue of *BDJ Team* is published, there are 20 hours of free verifiable *BDJ Team* CPD available on the BDA CPD Hub: ten hours from articles published in 2016 and ten hours from articles published in 2017. If you've just registered on the CPD Hub (all GDCregistered DCPs are welcome) you will be in good company as there are currently 2,408 active users of *BDJ*

Team CPD. To access the CPD Hub, go to https:// cpd.bda.org/index.php. There is also a recap of all 20 CPD articles available, later on in this issue.

The 20th hour of CPD itself can be obtained from reading dental hygienist Linda Douglas' cover story *Trauma-informed, sensitive practice*. Linda explains how patients may fall into the 'more challenging' category as a result of mental health issues, like dental phobia, and this phobia might be a consequence of negative experiences in the past. Linda goes on to outline how dental professionals can help and facilitate feelings of safety in the dental setting for patients.

Also this month award-winning dental hygienist Anna Middleton discusses patient options for tooth whitening and stain removal, and how best to manage high expectations.

> Lisa Bainham, President of ADAM, provides a spotlight on dental practice managers - their current concerns and the evolution of their role; we delve into the archive for a look at the dental nurse role back in the mid-1990s; and publish research on social media and professionalism.

So that's 20 hours of CPD and ten issues of *BDJ Team* done and dusted for this year! What are your plans for 2018?

20 hours of CPD? Why didn't you tell me?

Kate Quinlan *Editor* k.quinlan@nature.com

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ONE HOUR

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