- 44: 166-206.
- Maxwell R J. Quality assessment in health. Br Med J (Clin Res Ed) 1984; 288: 1470–1472.
- 19. Donabedian A. *An introduction to quality assurance in health care.* Oxford: Oxford University Press, 2003.
- Campbell S M, Roland M O, Buetow S A. Defining quality of care. Soc Sci Med 2000; 51: 1611–1625.
- Donabedian A. Explorations in quality assessment and monitoring. Vol. 1. The definition of quality and approaches to its assessment. Ann Arbor, Mich: Health Administration Press, 1980.
- Lohr K. Committee to Design a Strategy for Quality Review and Assurance. In Medicare (ed) Medicare: a strategy for quality assurance. Vol. 1. Washington, DC: National Academy Press, 1990.
- Committee on the Quality of Health Care in America. Crossing the quality chasm: a new health system for the 21st century. Washington, DC: National Academy Press, 2001.
- 24. Information Centre. High quality care for all. Measuring for quality improvement: the approach. 2009. (Available at: www.ic.nhs.uk/webfiles/Work%20with%20us/consultations/CQI/MeasuringForQualityImprovement%20_2_pdf).
- 25. Mainz J. Defining and classifying clinical indicators

- for quality improvement. *Int J Qual Health Care* 2003; **15:** 523–530.
- 26. Davies H T, Crombie I K. Assessing the quality of care. *BMJ* 1995; **311:** 766.
- Rubin H R, Pronovost P, Diette G B. The advantages and disadvantages of process-based measures of health care quality. Int J Qual Health Care 2001; 13: 469–474.
- Campbell S M, Reeves D, Kontopantelis E, Sibbald B, Roland M. Effects of pay for performance on the quality of primary care in England. N Engl J Med 2009; 361: 368–378.
- Rosenthal M B, Frank R G, Li Z, Epstein A M. Early experience with pay-for-performance: from concept to practice. *JAMA* 2005; 294: 1788–1793.
- Peckham S, Wallace A. Pay for performance schemes in primary care: what have we learnt? Qual Prim Care 2010; 18: 111–116.
- Campbell S M, McDonald R, Lester H. The experience of pay for performance in English family practice: a qualitative study. Ann Fam Med 2008; 6: 228–234.
- Whalley D, Gravelle H, Sibbald B. Effect of the new contract on GPs' working lives and perceptions of quality of care: a longitudinal survey. Br J Gen Pract 2008; 58: 8–14.

- Lester H, Schmittdiel J, Selby J et al. The impact of removing financial incentives from clinical quality indicators: longitudinal analysis of four Kaiser Permanente indicators. BMJ 2010; 340: c1898.
- Mangin D, Toop L. The Quality and Outcomes Framework: what have you done to yourselves? Br J Gen Pract 2007; 57: 435–437.
- Clarkson J E, Turner S, Grimshaw J M et al. Changing clinicians' behaviour: a randomized controlled trial of fees and education. J Dent Res 2008; 87: 640–644.
- 36. Hart J T. The inverse care law. *Lancet* 1971; **1:** 405–412.
- Ashworth M, Armstrong D. The relationship between general practice characteristics and quality of care: a national survey of quality indicators used in the UK Quality and Outcomes Framework, 2004–5. BMC Fam Pract 2006; 7: 68.
- Maxwell R J. Dimensions of quality revisited: from thought to action. Qual Health Care 1992; 1: 171–177.
- Chestnutt I G, Davies L, Thomas D R. Practitioners' perspectives and experiences of the new National Health Service dental contract. *Br Dent J* 2009; 206: 476–477.

Corrigendum

General article (BDJ 2011; 210: 431-438):

'Education, regulation, representation and remuneration in dentistry - who does what?'

In the above general article, the job titles given in the author biography for authors Tom Pepper and Nigel Fisher were incorrect. Tom Pepper is a medical student and Nigel Fisher is a Consultant in Restorative Dentistry, not the other way round.